



Jasper Community Guide

Your handbook to living, working and playing in Jasper, Alberta, Canada

2024-2025



This community guide was produced by the Municipality of Jasper with funding from Alberta Immigration and Multiculturalism and the Rural Mental Health Project.

Special thanks to the Jasper Local Immigration Partnership and the Newcomer Network for their input.

Photos by: Bob Covey, Jamie Robson, Friends of Jasper National Park, Parks Canada, Tourism Jasper

jasper-alberta.ca









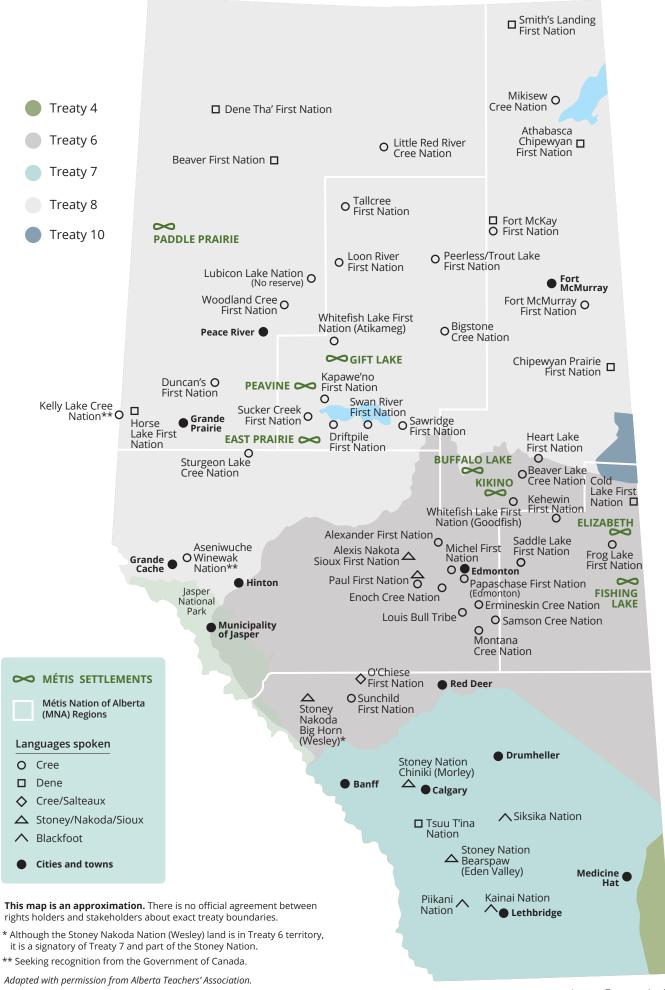


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The Jasper Indigenous Exhibit

Check out the Indigenous Exhibit by the Information Centre (big stone building at the centre of town). It will be finished in September 2024.

At the Exhibit, you will learn about the history of Indigenous Peoples in this area. People from Parks Canada and Indigenous groups worked together for years to plan and design the Exhibit. At the centre, you will see a bronze eagle landing on a large sphere. The words on the sphere are from six different Indigenous languages. Below the steel sphere is a representation of original Indigenous beaded artwork.

A grand opening ceremony is scheduled for September 2024, to celebrate the meaningful relationships that were built through completion of this exhibit.



How we support diversity and inclusion

The Municipality of Jasper commits to policies and operations that allow every citizen to participate in all aspects of community life.

We strive to increase equity, inclusion and diversity within our workplace. This includes increasing the public use of municipal facilities, programs, services and engagement opportunities.

- Modified from the Municipality of Jasper's Equity, Diversity and Inclusion Master Plan

You can find the plan on our website.

jasper-alberta.ca



Learn more

Learn more about what we are doing to make Jasper welcoming and inclusive.



Municipality of Jasper: Welcoming and Inclusive Jasper

jasper-alberta.ca

Municipal Inclusion Committee

This committee:

- · Advises on internal policy and procedure
- Advises on accessibility (physical and social)
- · Promotes diversity training
- inclusion@jasper-alberta.ca

Jasper Local Immigration Partnership (JLIP)

The JLIP is a group that works to improve newcomer settlement in Jasper. The group meets to discuss how newcomers can be better supported by organizations and employers.

Members of the JLIP include people from community organizations and agencies, businesses, individuals, government and more.

■ jlip@jasper-alberta.ca

Newcomer Network

The Newcomer Network is a place for newcomers to Canada to meet each other and find resources. The group also finds ways to make settlement in Jasper better.

Newcomer experiences and suggestions are brought to the JLIP where representatives can implement change within organizations.

■ newcomers@jasper-alberta.ca

Share your ideas!

Are there opportunities to improve feelings of inclusion?

Do you have ideas for projects or initiatives that would celebrate Jasper diversity?

inclusion@jasper-alberta.ca



Life basics



A snowy residential street



Housing

The Province of Alberta has Minimum Housing and Health Standards. All housing should meet these standards.

To live in Jasper, you must meet Parks Canada's eligible residency rules. This page has some resources to help you find a place to live.

Apartment buildings

Cabin Creek East, Walk Ups, Sunwapta, Tete Jaune, Ramparts and Yellowhead Apartments

■ 780-852-1999

Cavell Apartments

780-852-4482

JKM Apartments

■ 780-852-3617 vlahosholdings@outlook.com

Willow Apartments

780-931-6665

Staff housing

Ask your employer if they can provide housing for you.

Newspaper listings

Check out The Fitzhugh or The Jasper Local.

Facebook

There are three Facebook groups where people post rooms and houses for rent:

- Jasper Alberta Canada, Apartments and Rooms for Rent
- · Jasper, AB, Buy, Sell and Trade
- · Jasper Local Deals and Steals

Talk to people

Let friends and coworkers know that you are looking for a place to live. Ask people you know if they are aware of any available housing.

Affordable housing

Mountain Park Lodges Place (MPL Place) is a lower cost rental option in Jasper. Visit the Municipality of Jasper website to see if you qualify and fill out an application.

www.jasper-alberta.ca

Did you know?

Alberta's Residential Tenancies Act outlines the rights and responsibilities of landlords and tenants.





Life basics



Residents at the Farmer's Market



Grocery stores

The Grocery People (TGP) - Stocks Halal lamb

■ 601 Patricia Street

Nesters Food Market

■ 218 Connaught Drive

Nutters Jasper - Stocks Halal and Kosher foods

■ 622 Patricia Street

Farmer's Market

The Jasper Local Food Society organizes the Farmer's Market in the spring and summer months. The market is typically held once a week on Wednesdays and hosts many vendors.

Local farm deliveries

Many small farms attend our Farmer's Market in the spring and summer. Some of these farms offer food delivery during the off-season.

■ jasperlocalfood@gmail.com

Community Garden

The Jasper Community Garden is a shared space for people to grow food. You can sign up for a garden box and use shared tools to garden.

Contact the Jasper Local Food Society for more information or go visit the garden yourself!

■ 305 Connaught Drive jasperlocalfood@gmail.com

Food Recovery

This program aims to keep food out of the landfill and is available to everyone. Check out the Facebook page for hours of operation. Donations are welcome.



Community Fridge

There is a community fridge at the Jasper Activity Centre. The fridge has free products from the Food Recovery. Anyone is welcome to take what they need between 10 a.m. and 10 p.m.

Soup For You

Glenda The Great Catering runs a soup program at the Jasper Activity Centre. There is soup and bread available for free most weekdays

Jasper Food Bank

The Jasper Food Bank provides short term support to people who cannot afford to buy food. If you cannot make it to the physical location, they can also deliver food to you.

■ 780-931-5327 jasperfoodbankmanager@gmail.com



Used goods

People sell new and used products on Facebook Buy and Sell pages. These pages are a great way to save cash and find items you may not be able to buy in town.

- · Jasper AB, Buy, Sell and Trade!
- · Jasper Alberta Local Deals and Steals

Jasper United Church Thrift Shop







Vegetable boxes in the Community Garden



Laundry services

3 Sheets Jasper

■ 504 Patricia Street 780-852-3151

Adriano Laundry Service

■ 57 Stan Wright Drive 780-852-7475

Coin Clean Laundry

607 Patricia Street780-852-3852



Pharmacies

Mettra Pharmacy

■ 600 Patricia Street 780-820-1091

Pharmasave

610 Patricia Street780-852-5903

Rx Drugmart / IDA

■ 602 Patricia Street 780-852-4441



Jasper National Park Pass

You can get a Resident Pass or Work Pass at the Parks Canada Office in the train station.

Resident Pass

You can get a Resident Pass if your car is registered in Jasper. You will need to provide your vehicle registration, insurance and driver's licence.

Work Pass

You can get a work pass if you work in Jasper. You will need to provide proof of employment, like a letter from your employer, pay stub or staff ID.

Parks Canada Office

■ 607 Connaught Drive 780-852-6220



Mail

All mail goes to the local post office and is sorted into either PO Boxes or General Delivery.

You can have mail sent to General Delivery and collect any mail at the post office counter with your ID.

Jasper Post Office

■ 502 Patricia Street



Cable and internet

There are two main service providers for internet and cable TV in Jasper. Contact them for information on what's available and what their services will cost:

- Shaw
- Telus

Free wifi

You can find free wifi at these locations:

- · Jasper Activity Centre
- · Jasper Fitness and Aquatic Centre
- · Jasper Library and Cultural Centre



Utilities

If you own a property or if you are renting, you may have to set up utilities such as gas, electricity, water and sewer.

Electricity and gas

The following companies offer services in Jasper:

- Alberta Cooperative Energy (ACE)
- · ATCO
- · Direct Energy Regulated Services
- · Direct Energy Unregulated Services
- · EasyMax by Enmax

Water and sewer

Contact the Municipal Administration Office to learn more about municipal utility services.

■ 780-852-6509 www.jasper-alberta.ca/p/utilities

Life basics



Local kids at a summer COS program



Support services

Settlement Services

Settlement Services provides in-person support to refugees, permanent residents and newcomers, free of charge.

They can help you and your family with:

- · Health care
- Education
- Housing
- Recreation
- Transportation
- Schools
- Employment
- Laws and regulations
- Translation services
- English instruction
- · Transfer of international credits
- Unemployment insurance applications
- 627 Patricia Street780-852-2100

Community Outreach Services

Community Outreach Services (COS) offers free services for all ages in Jasper:

- Community programming
- Resources
- Advocacy
- · Confidential, non-judgemental support
- 627 Patricia Street 780-852-2100

Jasper Community Team Society (JCTS)

JCTS is a registered non-profit organization with charitable status. JCTS fundraises to support the programs and services that are offered by the Municipality of Jasper.





Jorge Bagatella Settlement Worker for school-aged children and their families

jbagatella@jasper-alberta.ca 780-852-6536



Danel CookeSettlement Worker for adults

dcooke@jasper-alberta.ca 780-852-8070



Maggie McDowell

Outreach Worker for prenatal to preschool children and families

mmcdowell@jasper-alberta.ca 780-852-6535



Carla Gallop

Outreach Worker for elementary school children and their families

cgallop@jasper-alberta.ca 780-852-6544



Tor (Victoria) Begg

Outreach Worker for youth and teens and their families

vbegg@jasper-alberta.ca 780-852-6543



Ian Goodge

Outreach Worker for young adults and adults

igoodge@jasper-alberta.ca 780-852-6541



Janeen Keelan

Outreach Worker for adults

jkeelan@jasper-alberta.ca 780-852-6542



Kacie Whyte

Outreach Worker for seniors

kwhyte@jasper-alberta.ca 780-931-3364



Christine Marcoux

General Outreach Worker

cmarcoux@jasper-alberta.ca 780-852-2100



Kim Winand

Program Support Worker

kwinand@jasper-alberta.ca 780-852-2100

Jasper Employment and Education Centre (JEEC)

IEEC offers services including:

- · Job searching, resume and cover letter writing
- Help preparing for interviews
- · Career change support
- Information about worker's rights
- Employment insurance applications
- Adult learning courses
- · Temporary Foreign Worker supports
- 631 Patricia Street 780-852-4418

Victim Support Services

Victim Support Services offers help in Jasper:

- Responding 24/7 to incidents of crime or sudden death with Jasper RCMP
- Emotional support and information
- Referrals to appropriate community supports
- Court updates, information, court preparation and accompaniment for victim witnesses
- 780-740-2227

Crisis Team Society (CTS)

The Crisis Team provides support and planning to people in Jasper who have experienced a traumatic event.

■ 780-852-8326 crisisteamsociety@gmail.com www.crisisteamsociety.ca



Community Outreach Services (COS) and Settlement Services 627 Patricia Street



Mental health services

If you are in immediate harm call 911.

Help lines

If you are in crisis, talk to your doctor or call the following mental health lines:

AHS 24 Hour Crisis Line

1-877-303-2642

Rural Distress Line

1-800-232-7288

Crisis Text Line

■ Text "CONNECT" to 741741

Kids Help Line

1-800-668-6868

Addiction and Mental Health Help Line

1-866-332-2322

Indian Residential School Survivors and Family

1-800-721-0066

Alberta's One Line for Sexual Violence

1-866-403-8000

Emergency shelter

Yellowhead Emergency Shelter for Women

Confidential address located in Hinton.

780-865-4359

Local mental health services

Hospital Emergency Department

■ 518 Robson Street 780-852-3344

Access Addiction and Mental Health

(Monday to Friday, 8:30 to 4:30 p.m.)

1-888-594-0211

Mamowichihitowin Community Wellness Program

■ Hinton Friendship Centre 780-223-4055

Mental health training

Community Helpers

This program promotes mental well-being and aims to prevent suicide among youth and young adults.

Contact Community Outreach Services for more information about this training.

■ 780-852-6541

Our mental health changes all the time. Check in with yourself often. How are **you** doing?

HEALTHY	REACTING	INJURED	ILL
 My mood changes are normal for me I sleep as much as usual I have enough energy My body feels well I'm going to school or work as usual I enjoy being with others as much as usual 	 I feel more nervous, sad or irritable than usual I sometimes have trouble sleeping I'm tired I have muscle tension or headaches I'm putting off tasks I'm less social than usual 	 I feel angry, sad or hopeless I often have trouble sleeping My energy level is very low My body feels achy or sore I'm missing school or work I avoid being with others 	 I feel very anxious I'm easily very angry I can't fall or stay asleep I have no energy I feel sick I can't complete tasks I'm missing school or work I avoid being with others
What to do Take care of yourself Check in with yourself	What to do Take breaks Talk to a friend	What to do Ask for help Put yourself first	What to do Ask for professional help Follow recommendations



Hospital (Seton Jasper Healthcare Centre)



Health care

Hospital (Seton Jasper Healthcare Centre)

The local hospital offers services including:

- 24-hour emergency care
- · Lab and x-ray services
- Physiotherapy
- Occupational therapy
- Speech therapy
- · Diet and nutrition support
- Mental health support
- Addiction prevention and support
- · Nursing care in home or clinic
- Baby, child and adult immunizations
- Sexual health testing and treatment
- Cervical cancer testing
- · Tuberculosis testing and treatment
- Support during and after pregnancy
- Breastfeeding support
- 518 Robson Street 780-852-3344

Health Link

Call 811 to receive medical advice from a registered nurse over the phone. For more information, visit Health Link Alberta online.

Did you know?

In Jasper, you can access tests to check for many types of cancer.

Get tested regularly.

Learn more here: screeningforlife.ca



Family doctor

See a family doctor for a check-up or non-emergency medical concern.

In Jasper, you can find a family doctor at the Cottage Medical Clinic.

Cottage Medical Clinic

■ 300 Miette Avenue 780-852-4885

Therapists (private practitioners)

There may be private therapists in Jasper offering counselling and therapy services. A quick Google search will help you find one.

Prescription drugs

Prescription drugs are available at pharmacies. Pharmacists will give instructions on how to use your prescription.

Health care insurance

You can apply to the Alberta Health Care Insurance Plan (AHCIP) to get your Alberta Health Care Card.

If your application is approved, a Health Care Card will be mailed to you. Most medical needs are covered under the insurance.

Visit the Alberta Health Services to learn more

www.albertahealthservices.ca

Dentist

414 Connaught Drive, Suite 206 780-852-3012

Optometrist (eye doctor)

■ 622 Connaught Drive 780-852-4295



Cottage Medical Clinic



Newcomer basics



Documentation

Social Insurance Number

Your Social Insurance Number (SIN) is a unique nine-digit number assigned to you by the Government of Canada.

You must have a SIN number to work in Canada. You can also use a SIN number to access government programs and benefits.

All newcomers to Canada should apply for a SIN.

Apply online

Visit the Service Canada website for more information on what the SIN number is and how to apply online.



■ 1-866-274-6627 (select option 1)

Apply in person

Service Canada comes to Jasper and works out of the Library and Cultural Centre. Contact the Library to find out when they are in Jasper next.

■ 500 Robson Street 780-852-3652

Identification (ID)

A driver's licence is the most commonly used and accepted piece of ID for Albertans. If you do not have a driver's licence, you can get an ID card through an Alberta registry office.

The Jasper registry office is located in the Servus Credit Union.

■ 308 Connaught Drive 780-852-5994

Driving

For information on how to renew, obtain or transfer an international driver's licence, visit the Government of Alberta website.

In Alberta your vehicle must have insurance and be registered to be on the road.

The Jasper registry office is located in the Servus Credit Union.

■ 308 Connaught Drive 780-852-5994



Train station, Connaught Drive



Bank accounts

To open a bank account, visit a local bank. Bring valid identification. You can use your passport or driver's licence.

You can open an account even if you:

- Don't have a job
- Don't have money to put in the account right away
- Have filed for bankruptcy

In Jasper, there are four banks:

ATB (Alberta Treasury Branch)

404 Patricia Street780-852-1810

CIBC (Canadian Imperial Bank of Commerce)

■ 416 Connaught Drive 780-852-3391

Servus Credit Union

■ 308 Connaught Drive 780-852-1175

TD (Toronto Dominion)

606 Patricia Street780-852-6270

Other banks or federally regulated credit unions are available online.



Schooling in Canada

Public education is free for everyone in elementary, junior high and senior high public schools.

Canadians must attend school until the age of 16. There are four levels of education. Learn more about early learning and schools in Jasper on page 28.

Kindergarten

Kindergarten is the first stage of education in Canada and is for children between the ages of four and five. Kindergarten is not mandatory in Alberta.

Kindergarten helps socialize children into a classroom setting. There are simple activities such as counting, singing, colouring and games.

Junior Kindergarten and Kindergarten programs are available here at the Jasper Elementary School and École Desrochers. Read more on page 28.

Elementary

Elementary school in Canada is mandatory. Children start around the age of six or seven in Grade 1. Elementary school continues until Grade 7. Classes educate students on basic concepts with a focus on "hands-on" learning and creative projects.

Secondary

Secondary education in Canada has two levels: junior high school and high school.

In Jasper, junior high includes Grades 7 through 9. The goal of this stage is to help students prepare for the next step, where courses are more difficult.

High school is the last stage of secondary education. In Jasper, it starts in Grade 10, and continues into Grade 12 (ages 16 to 18, depending on the student).



Children playing soccer



Children at school

Post-secondary education

After high school, students can apply to colleges and universities.

Post-secondary education in Canada is not free. Students must pay to attend college or university.

There are no post-secondary schools in Jasper.



Education and training for adults

Jasper Employment and Education Centre (JEEC)

JEEC offers learning opportunities like:

- · English language classes
- Trades Entry Exam prep
- Employment courses, like Proserve and Foodsafe
- Professional development courses
- 631 Patricia Street 780-852-4418

Transferring international education

Settlement Services can provide in-person assistance for transferring credits:

■ 780-852-2100 settlement@jasper-alberta.ca

Learn more about transferring credits on our website.

jasper-alberta.ca





Government

In Jasper, we are served by three levels of government.

Federal government

All of the provinces and territories are governed by the federal government.

The federal government is responsible for:

- · Citizenship
- Passports
- Federal taxes
- · Federal law
- · National defence
- National parks (Parks Canada)
- · The postal service

A Prime Minister of Canada and Parliament is democratically elected, usually every five years.

Provincial government

The Government of Alberta is responsible for:

- Education
- Social services
- · Provincial law
- Hospitals
- · Health care
- Provincial parks
- Highways

Alberta is divided into groups of voters in specific areas of the province. During a provincial election, the candidate in each of these areas (constituencies) who wins the highest number of votes becomes the Member of the Legislative Assembly (MLA) for that area (constituency).

The leader of the political party with the most winning candidates becomes the Premier of Alberta and leads the provincial government.

Local government

Our local government is the Municipality of Jasper. Local government is responsible for:

- Road clearing and maintenance
- · Water supply
- · Community centres
- Municipal taxes
- · Making and enforcing bylaws
- Waste management

Read more about local government on page 26.



Legal system

Canada has a system of laws made by different levels of government. The laws apply to everyone.

Canadian Charter of Rights and Freedoms

The Canadian Charter of Rights and Freedoms guarantees your basic human rights and freedoms. You can find the Charter online or in citizenship books.

Canadian police

The Royal Canadian Mounted Police (RCMP) are the official police service of Canada. Laws are enforced by the police, who must serve and protect all people equally.

Police in Canada are separate from the government and from the military. You can ask police officers for help in many situations.

The police service is responsible for:

- · Protecting life and property
- Maintaining peace and order
- · Preventing and investigating crime
- · Enforcing municipal, provincial and federal laws

If you are arrested:

- Police officers will show you their badge (identification) and tell you who they are
- Police officers will tell you why you are being approached or arrested

You have the right to:

- Request to speak with a lawyer before sharing any information other than your name and address
- Ask the police officer to show you their identification
- · Have a translator with you



Sergeant Rick Bidaisee



Important bylaws

What is a bylaw?

A bylaw is a rule made by the local government to ensure the community's safety and well-being. Think of it like our community's own set of rules that everyone needs to follow to make sure things run smoothly for everyone living here.

Anti-idling

- Idling is letting your vehicle run unnecessarily
- Vehicles are not permitted to be idling. The fine for idling is \$100
- Vehicles can idle long enough to defrost the windshield
- Vehicles may idle if they are "working," which includes emergency vehicles and refrigeration vehicles

Conduct in public places

 Yelling, screaming profanities and fighting in a public place are not allowed

Domestic animal

- · Dogs and cats must have an annual licence
- · Dog waste must be picked up and disposed of
- Dogs must be kept on a leash
- Dogs cannot be a disturbance to others

Noise

You cannot disturb the peace of your neighbour

Nuisance

- You cannot be a nuisance to your neighbours
- Nuisance means any condition on property that is untidy, unsightly and dangerous to health or which interferes with the use or enjoyment of other lands

Solid waste

 No illegal dumping is allowed. Illegal dumping includes leaving unwanted furniture by residential garbage bins

Traffic

- Cyclists must obey the rules of the road
- Cyclists cannot ride their bikes on the sidewalk, unless they are 12 years old or younger
- Skateboarding and rollerblading are not permitted in the downtown core

Cannabis consumption

 You cannot consume cannabis in any public place within the Municipality of Jasper

Smoking and vaping control

- You cannot smoke or vape in any business or outdoor patio
- You cannot smoke or vape in taxis or other forms of public transport

Waste reduction

Businesses and people are encouraged not to use plastic bags

Camping

You cannot camp on any land within the Municipality of Jasper



Jasper Emergency Services

Library of Things

We might have what you're looking for at the Library of Things.

The Library of Things works just like a library for books.

You can borrow things and return them when you're done using them. It's a great way to use expensive or hard-to-store items that you only need once in a while.

Our goal is to help reduce waste through sharing.

What kinds of things are available?

- Tools like a power drill or saw
- · Kitchen items like a stand mixer or slow cooker
- Household items like a vacuum or steam cleaner
- Kids items like puzzles, games and toys

Visit our website or the Jasper Activity Centre to see what's available and reserve an item.

303 Bonhomme Street 780-852-3381

jasper-alberta.ca







Newcomer checklist

Welcome to Jasper! Our goal is to help you feel at home in your new community. Here's a to-do list to make sure you access all of the services that are available to you.

This list has been created by newcomers living in Jasper.

When you arrive

☐ Visit your local Settlement Services or Temporary Foreign Worker (TFW) Support Office

Their services are free and available in multiple languages.

Settlement Services:

627 Patricia Street 780-852-2100

Temporary Foreign Worker Support Office:

631 Patricia Street 780-852-4418

☐ Get your Social Insurance Number (SIN Number)

Service Canada visits the local library every second week. Contact your Settlement or TFW support worker for more information or if you need help.

500 Robson Street 780-852-3652

☐ Find a job

Contact the Jasper Employment & Education Centre (IEEC). They have a list of jobs and can help you apply.

631 Patricia Street 780-852-4418

☐ Get your Health Care Card

Find the application form online or contact your Settlement or TFW support worker for more information or if you need help.

www.alberta.ca/ahcip-apply

☐ Get a local phone number

This will make it easier for you to connect with services and other people.

606 Connaught Drive 780-852-1159



Library staff

Open a bank account

It's important to fully understand all the terms and conditions before signing up for an account. If there is anything you don't understand, ask questions. If you need help, contact your Settlement or TFW support worker.

☐ Get an Alberta ID or Driver's License

You must provide proof of identification and Alberta residency when you apply.

308 Connaught Drive 780-852-5994

☐ If you have a vehicle, get it registered in Alberta

If you're caught driving with an expired license or vehicle registration, you may face a fine of \$300 or higher.

308 Connaught Drive 780-852-5994

If you have a vehicle, get a Parks Canada Pass

You have to register your vehicle with Parks Canada. It is free and ensures you don't pay the entrance fee when you come in and out of the national park.

607 Connaught Drive 780-852-6220

Other important things to keep in mind

Open a Postal Office Box (PO Box)

If you live in staff accommodation, employers offer a PO Box for employees to receive mail. You can also get your own PO Box for a fee or use the general delivery address.

Get connected to the following Facebook pages

- Jasper Settlement Services
- · Foreign Workers Jasper
- Jasper Local Immigration Partnership
- Jasper Life
- Jasper Municipal Library
- · Jasper, AB Buy, Sell and Trade!

☐ Enroll in English classes

Contact JEEC or visit them for more information.

■ 631 Patricia Street learn@jasperemployment.com

☐ Make your first doctor's appointment

Call Cottage Medical Clinic to set up an appointment.

■ 300 Miette Avenue 780-852-4885

☐ If you have a child aged 0–5, contact Wildflowers Childcare

You will have to fill out a waitlist form and pay \$50 at the town admin office.

303 Pyramid Lake Road 780-852-3356

☐ If you have a child aged 5–18, register them for school

Jasper has two elementary schools and one high school. You can find more information on our website, or contact your Settlement or TFW support worker for more information if you need help.

www.jasper-alberta.ca/p/childcare

Congratulations! You are all set for success in your new life in Jasper.

If you feel ready and comfortable we invite you to:

☐ Be an ambassador

We need people who can help us share this guide. To be an ambassador means to represent or promote a specific activity. Please share your new knowledge and resources with your friends!

☐ Volunteer if you can

Volunteering is a great way to help the community, meet new people, learn new things and improve your communication skills. Visit our website or reach out to your Settlement or TFW support worker for more information.

www.jasper-alberta.ca/p/volunteer-opportunities

☐ Have fun while you are here!



Residents on the rainbow crosswalk



Jasper basics



About Jasper

Population

The population of Jasper is just under 5000 yearround residents. The town also welcomes hundreds of seasonal workers each year.

Typical weather

Weather in the mountains changes fast. Spring starts in May but there will be lots of snow on the mountains still. Summer starts in June, with long days.

Fall arrives in September, and it starts to cool down quickly. Winter can come as early as October or November. The long winter season can be very cold.

July is the warmest month in Jasper with an average temperature of 22 °C.

January is the coldest month with an average of -11 °C, although it can get colder than -30 °C.

Plants

The town of Jasper is in a national park, so we need to take extra care to protect the plants, trees and shrubs that naturally grow here.

Before you plant a tree or shrub on your property, check out this list of trees and plants that work best for the park.

Fruit trees attract bears to the town which puts your safety at risk. If you have a fruit tree, contact Parks Canada to remove it



Animals

Jasper National Park is home to many wild animals such as bears, elk, bighorn sheep, deer, lynx and cougars. Give wild animals the space they need. You protect the animals and yourself when you don't approach or feed them.



History of the land

The present-day Municipality of Jasper is located on Treaty 6 and 8 Territories. For as long as we know, a diversity of Indigenous Peoples used this land as a meeting ground, gathering place, travelling route and home. Over 26 Indigenous partners remain connected to this area.

The first recorded European to visit the Athabasca Valley was Surveyor David Thompson in 1810. At this time and throughout the 1800s, Indigenous Peoples continued to care for the land while they provided valuable knowledge and guidance to European explorers and fur traders.

Creation of Jasper Forest Reserve

When Jasper Park Forest Reserve was created in 1907, Indigenous Peoples were forcibly removed and excluded from this part of their Traditional Territories. The land was used for European settler recreation and profit.

Following the removal of Indigenous Peoples, mountains, rivers and other parts of the landscape were renamed with settler colonial names.

Jasper townsite and tourism

The creation of the railway across Canada in the early 1900s led to more people settling in what we now call the Jasper townsite. Today, Jasper is a World Heritage Site with over 2 million visitors passing through the park gates each year.

Ongoing learning

More details about the history of this area and creation of Jasper National Park can be found on the Parks Canada website.

The Municipality of Jasper is engaged in ongoing learning as we build relationships with Indigenous partners who are connected to these lands.

This brief overview of Jasper's history is a starting point as we continue to partner with Indigenous Peoples to tell the history of Jasper accurately and honestly.

Learn more about how to stay safe and protect wild animals.

parks.canada.ca







Local government

Jasper is represented by an elected Mayor and a six-member Council. The current Council and Mayor were elected to office in October 2021 for a four-year term. You're always welcome to contact Council.

The Municipality of Jasper is unique because it is in a national park. Governance is shared between the Municipality and Parks Canada. The Municipality manages all municipal matters except for land-use planning and development. These are under the authority of Parks Canada.

Helen Kelleher-Empey, Councillor hkempey@jasper-alberta.ca

Scott Wilson, Councillor swilson@jasper-alberta.ca

Kathleen Waxer, Councillor kwaxer@jasper-alberta.ca

Richard Ireland, Mayor rireland@jasper-alberta.ca

Ralph Melnyk, Councillor rmelnyk@jasper-alberta.ca

Wendy Hall, Councillor whall@jasper-alberta.ca

Rico Damota, Councillor rdamota@jasper-alberta.ca

How Council makes decisions

Concepts and ideas

Proposals, presentations and reports from:

- · Council members
- · Individuals and groups
- · MOJ staff and administrators

These can be submitted at any time

Committee of the Whole meetings

Recommendations are made here

Committee may send items back for more information

Regular Council meetings

Final decisions are made here and become...

Council may send items back for more work

Bylaws

Policies

Directions

Bylaws, policies and directions determine what happens in Jasper



Council's Strategic Priorities

Council identifies Strategic Priorities based on what areas they think will benefit the community most.

After they choose the Strategic Priorities, staff must make sure their work advances these areas.

The 2022–2026 Strategic Priorities focus on:

- Fostering a healthy community
- Addressing housing challenges
- Maintaining strong relationships with residents, other governments and a wide variety of external groups
- Caring for the environment
- Advancing organizational excellence
- Advocating for the community

What ideas do you have that might fit with Council's Strategic Priorities?

We want to hear from you!



Attend public sessions

Municipal staff may hold public information sessions. These sessions will help you understand current issues and projects.

You can ask questions and share your opinions.



Attend Community Conversations

Join a Community Conversation to share your thoughts and ideas on how to make Jasper a better place to live.

Read more on page 55.



Write to Council

Ask questions and share your opinions.

Email: info@jasper-alberta.ca

Write a letter: PO Box 520, T0E 1E0



Watch meetings

Watch Committee of the Whole meetings and Regular Council meetings online live on Zoom or watch the recordings later on YouTube.

Regular Council meetings

1st and 3rd Tuesday of the month at 1:30 p.m.

Committee of the Whole meetings

2nd and 4th Tuesday of the month at 9:30 a.m.

Jasper basics



Early Childhood Educator at Wildflowers



Early learning and childcare

Jasper has early learning and childcare options.

Wildflowers Childcare

Wildflowers offers the following services:

- Early Learning program (birth to school age)
- Out-of-School Care program (Kindergarten to Grade 6)
- Summer Out-of-School Care (Kindergarten to Grade 6)
- 780-852-4666 wildflowerschildcare@jasper-alberta.ca

Les Petits Cailloux

Les Petits Cailloux offers Francophone daycare and preschool programs for children aged three to five.

780-852-1119
 Preschool: petitscailloux@centrenord.ab.ca
 Daycare: petitscailloux@fpfa.ab.ca

Roots and Wings Preschool

Roots and Wings Preschool offers early learning programs for children aged three to four years old.

■ 780-852-4447 (school office)



Schools

In Alberta, there are 61 school divisions. In Jasper, we have two school divisions that offer schooling for children aged 5 to 18.

Grande Yellowhead Public School Division (GYPSD)

Under this school division, there are several public schools in Jasper:

École Jasper Elementary School (EJES)

- · Kindergarten to Grade 6 students
- Full-time English or French Immersion programs
- 300 Elm Avenue780-852-4447jasperelementaryschool.gypsd.ca

Jasper Junior/Senior High School (JJSHS)

- · Grade 7 to Grade 12 students
- Full-time English or French Immersion programs
- 401 Bonhomme Street 780-852-3316 jasperhigh.gypsd.ca

The Learning Connection (TLC)

- · Grade 1 to Grade 12 students
- Alternative Education Opportunities
- Contact JJSHS for information

Trustees are people who are elected to school boards. Their job is to lead the goals of the school division. Dale Karpluk is the school board trustee for GYPSD in Jasper.

dalekarp@gypsd.ca www.gypsd.ca/our-board

Conseil Scolaire Centre-Nord

This is the second school division in Jasper and it is French. Under this school division, there is one school:

École Desrochers

- Kindergarten to Grade 12
- Full-time French language programs
- 302 Elm Avenue 780-852-1119

Ismail Osman-Hachi and Jean-Daniel Tremblay are the school division representatives for Jasper.

iohachi@centrenord.ab.ca jdtremblay@centrenord.ab.ca



Jasper Municipal Library and Cultural Centre



Library and Cultural Centre

The Library and Cultural Centre is shared space that houses:

- The Jasper Municipal Library
- · Habitat for the Arts
- Jasper Artists Guild and Gallery (JAG)
- L'Association Canadienne Française de Jasper (ACFA)
- Council Chambers

Jasper Municipal Library

The library is a welcoming space, learning centre and hub for our community and visitors.

The library offers:

- · Books and electronic media
- · Free wifi
- Computer access
- Local information
- · Areas to study, work and read

Library membership is free for residents of all ages.

■ 500 Robson Street 780-852-3652 jasperlibrary.ab.ca

L'Association Canadienne Française de Jasper (ACFA)

ACFA offers local programming and services in French.

■ 780-852-7476 jasper.acfa.ab.ca

Jasper Artists Guild (JAG) and gallery

JAG is an artist-run centre for visual fine arts.

Contact the Jasper Art Gallery or visit their website for opening hours and current exhibitions.

■ 780-852-1994 www.jasperartistsguild.com

Habitat for the Arts

Habitat for the Arts is a community space for exploring the arts. Habitat offers various classes and workshops as well as community programming featuring resident and visiting artists.

■ 780-883-2787 habitatforthearts.com





Community Calendar

The Community Calendar is a place where you can see all sorts of events and activities happening in town. You can filter events by age ranges and activity type, like Arts & Culture, Health & Wellness, recreation and more. Events can be seen by day, week or month.

Anyone can submit an event to the calendar! If you have a garage sale or a cultural celebration you wish to share with everyone, add it to the calendar.

Add your event to the calendar on our website.

jasper-alberta.ca/p/calendar





Museum

Visti the Jasper Yellowhead Museum & Archives to learn about the history of Jasper National Park and the Yellowhead Corridor.

What you'll find at the museum:

- Exhibits that show the fur trade, early exploration, the railway, and tourism in Jasper National Park.
- Galleries that feature art or displays that highlight the cultural and historical significance of Jasper and its surroundings.
- Archives that feature thousands of photographs, books, periodicals, and manuscripts detailing the human and natural history of the region.
- Community events including historical talks, Festival of Trees, and other cultural activities.
- 400 Bonhomme Street 780-852-3013www.jaspermuseum.org



Jasper Park Baptist Church



Faith Communities

There are several faith communities in Jasper. Here is a list of churches. There are also several other faith communities in Jasper.

Jasper Anglican Church

Geikie Street and Miette Avenue 780-852-4505

Jasper Park Baptist Church

300 Pyramid Lake Road 780-852-4222

Jasper Pentecostal Church

822 Connaught Drive 780-852-5454

Jasper United Church

■ 701 Turret Street 780-852-4334

Our Lady of Lourdes Catholic Church

■ 300 Bonhomme Street 780-865-3045

Churches have spaces you can rent for a program, class or event. Call or visit a church to learn more.



Transportation

Jasper is a remote location. Sometimes your medical appointments will be in the city, or you will need to get things that are not available in town. This can be difficult if you don't have a vehicle.



Here are some transportation options that you can use to go to places outside of Jasper like Hinton, Edmonton or Calgary.

SunDog Transportation

SunDog offers various trips into Edmonton, Hinton, Edson, Calgary and the airports.

607 Connaught Drive 780-852-4056 info@sundogtours.com

The Alpine Traveller

The Alpine Traveller is operated by Alpine Summit Seniors Lodge in Jasper and it takes day trips into Hinton.

780-931-9800

Facebook groups

Check these Facebook groups for people willing to share a ride somewhere.

- · Jasper Ride Share
- · Jasper Alberta Communicator

Jasper Transit is the local bus system. You can learn all about it on pages 46-47.



305 Bonhomme Street

Recreation services

Jasper has many recreation services and facilities to serve the community. Drop in or buy a membership.



Activity Centre

- Arena
- Squash/racquetball court
- · Half court for basketball
- · Tennis courts and pickleball court
- Curling rink and lounge
- · Dance studio
- Multi-purpose space (gymnastics area)
- Multi-purpose hall and stage
- Meeting space
- · Quiet room
- · Seniors' lounge
- Food concession
- Equipment rentals

Children and youth can use these facilities:

All courts:

- Ages 11 and under must be supervised by an adult.
- Ages 12 and up can use the courts unsupervised.
- 303 Bonhomme Street 780-852-3381



Hockey players at the arena

See the Arena Schedule for public skating times:

jasper-alberta.ca/p/arena





Swimming pool and waterslide



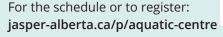
Aquatic Centre

- · 25-metre pool with six lanes
- · Warmer wading pool for children
- Waterslide
- · Catch pool for rehabilitation
- Hot tub and steam room

Children and youth can use these facilities:

- Anyone under 18 must pass the facility swim test to be on their own in water that is chest deep or deeper.
- Children under 6 must have a guardian within arm's reach.
- Children under 8 who have passed the facility swim test may swim on their own, but must have a guardian in the facility.
- Children who are 8 and up who have passed the facility swim test may swim on their own without a guardian in the facility.
- A guardian is someone who is at least 14 years old and has passed the facility swim test.
- 305 Bonhomme Street 780-852-3663

The Aquatic Centre offers aquafit classes, swimming lessons and a junior lifeguard swimming club.







Fitness Centre

- Bouldering wall
- · Weight room
- · Spin room
- Stretch room

Children and youth can use these facilities:

Bouldering wall:

- · Ages 12 and under must be supervised by an adult.
- · Ages 13 and up can climb unsupervised.

Cardio equipment:

- · Ages 12 and 13 must be supervised by an adult.
- · Ages 14 and up can use the equipment unsupervised.

Weight room:

- · Age 14 needs to be supervised by an adult.
- Ages 15 and up can use the weights unsupervised.
- 305 Bonhomme Street 780-852-3663

2024 recreation membership rates

Children and youth under the age of 18 as well asseniros over the age of 75 who live in Jasper get a free pass to the recreation facilities.

Recreation all access

Fitness Centre, Aquatic Centre, Bouldering Wall, Arena and Racquetball Courts

	Adult	Preschool/ Child/Youth/ Senior	Family
10-use	\$135	\$90	\$360
1-month	\$150	\$100	
3-month	\$255	\$150	
6-month	\$300	\$200	
12-month	\$450	\$300	

Racquet sports

Racquetball and Squash Courts

	Adult	Child/Youth	Senior
10-use	\$90	\$43	\$43
4-month		\$122	
6-month	\$218		\$170

Come use our tennis and beach volleyball courts in the summer for free! Contact us if you want to reserve them.

Sign up for our Try-it Pass!

If you live in Jasper, you can try our recreation facilities to check things out.

During May

- Try the Squash Court
 One free entry (equipment included)
- Try the Tennis Court Free anytime (no equipment included)

During November

- Try the Gym, Pool and Bouldering Wall One free entry (no equipment included)
- Try the Arena during Public Skate or Stick and Puck One free entry (no equipment included)

Drop-in rates

Recreation all access Adult _____\$15 Child/Youth/Senior/Preschool \$10 Infant_____free with adult Arena *These rates include stick and puck and ball hockey Adult _____\$8 Senior_____\$7 Child/Youth _____\$5 Preschool/Infant____free with adult Basketball All Ages.....\$6 Racquet Sports Adult _____\$10 Child/Youth/Senior _____\$5 **Shower only** (limited showers) *Towels for rent at an extra cost All ages _____\$5

Infant: 2 years and under

Preschool: 3 to 5 years Child: 6 to 12 years Youth: 13 to 17 years Adult: 18 to 54 years

Family: Two adults and up to five additional family members under 18 years

Senior: 55 years and up



Do you own a business in town?

Ask us about our corporate discount program.

To get started, your business needs to fill out a contract with us.

After that, your staff can come in and request a pass to our gym, bouldering wall or pool at a lower rate.

Contact us for more information.

780-852-3663 aquatic@jasper-alberta.ca

Book a free tour of the gym and pool!

We'll answer your questions and tell you:

- How to use the equipment safely
- Where the changerooms are
- What activities and programs are available

Contact us to book your tour.

780-852-3663 aquatic@jasper-alberta.ca

Facility rentals

host 338 people.



Rent or book our recreation facilities for private events.

Rooms and halls

- Meeting rooms
- · Event rooms
- Multi-purpose hall and stage
- Industrial kitchen
- · Curling lounge

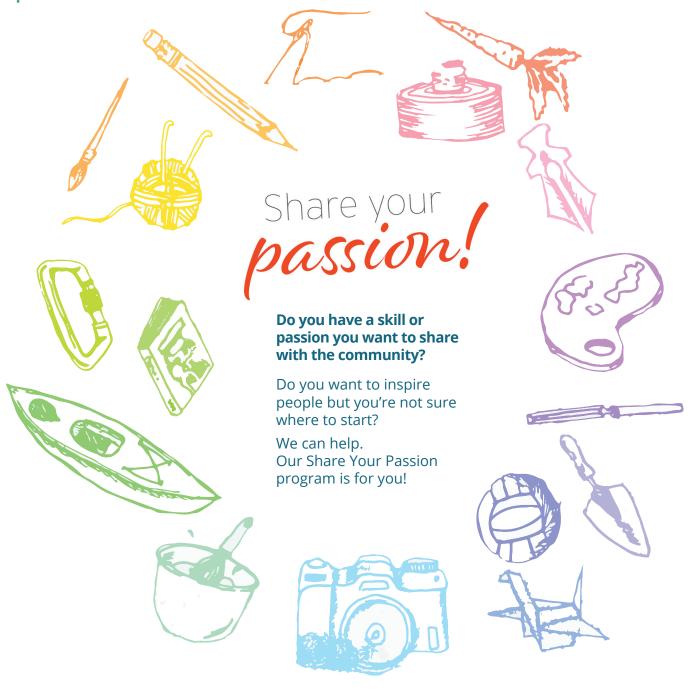
Recreation spaces

- Arena
- Curling rink
- Squash/racquetball courts
- Tennis courts
- Swimming pool
- Bouldering wall
- Swimming pool with waterslide, hot tub and steam room

Contact the Activity Centre to make a booking.

780-852-3381 activctr@jasper-alberta.ca

Jasper basics



Here's some of the ways we can help you share your skills and passions:

- Supply a space at little or no cost
- Work with you to develop your idea
- Provide marketing tools
- Walk you through the Share Your Passion Toolkit

Fill out the form on our website to get started.

After we receive your form, a member of our staff will contact you to work on next steps.

Contact us for more information:

780-852-2100 community@jasper-alberta.ca



Municipality of Jasper: Share Your Passion!

jasper-alberta.ca



Doing business in Jasper

Jasper is home to a thriving business community. On our website, you will find information on how to:

- Start a business
- Apply for or renew a business licence
- · Apply to renovate or build in Jasper
- Update your business information
- · Find resources for you and your staff
- · Sign up to get emergency alerts

A business licence is required for all businesses, companies, guides and/or vendors who are operating in Jasper National Park.

There are lots of great organizations that support businesses.

Community Futures West Yelllowhead (CFWY)

Community Futures West Yellowhead offers the following services for small businesses in rural Alberta:

- Loans
- · Tools
- Mentoring
- Guidance
- Courses
- 780-865-1224 cfwy@albertacf.com

Jasper Park Chamber of Commerce

Jasper Park Chamber of Commerce brings the business community together to work towards common goals.

■ 780-852-4621 admin@jpcc.ca

Jasper Employment and Education Centre (JEEC)

JEEC helps businesses recruit great staff.

■ 780-852-4418 info@jasperemployment.com

Tourism Jasper

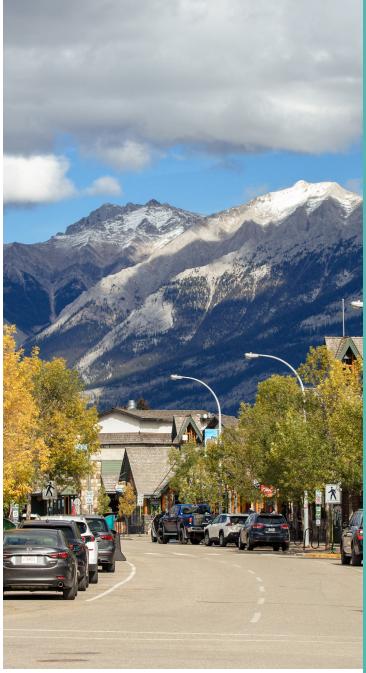
Tourism Jasper promotes Jasper all over the world. They have an ambassador program which is a great way for you or your staff to learn all about Jasper.

■ 780-820-1006 inquiries@jasper.travel

Our website has resources for business owners.

Check out what's online here: jasper-alberta.ca/p/doing-business-in-jasper





Downtown, Patricia Street

Jasper basics



Bylaw regulations

Here are some rules to remember about pets:

- Dogs and cats must have an annual licence
- · Dog waste must be picked up and disposed of
- Dogs and cats must be kept on a leash outside
- Dogs cannot be a disturbance to others

Purchase a licence

Animal licenses help us:

- · Track down lost animals
- Ensure animals are safe for the community
- · Contact pet owners if needed

A licence costs \$15 for a neutered or spayed cat and \$30 for a neutered or spayed dog. Licence fees are higher for non-neutered/spayed animals.

You can buy a licence at the Administration Office.

■ 303 Pyramid Lake Road

Vet services

The Jasper and Valemount Veterinary Clinic provides pet health care.

6 Stan Wright Drive 780-852-5551 reception.jvc@telus.net

Jasper Pet Outpost

Jasper Pet Outpost offers dog daycare, kennel services, pet food and more.

48 Stan Wright Drive 825-422-0010

Dog park

The Jasper off-leash park is located just off of Highway 93A on Sleepy Hollow Road, across the train tracks from town.

You can find it on the map at the back of this guide.



Paddleboarding



Centennial Park



Parks and playgrounds

Robson Park

- · Firepits (winter)
- Picnic tables
- 500 Robson Street

Commemoration Park

- Playing field for soccer or other grass sports
- · Concert stage, which is available for rent
- 324 Pyramid Lake Road

Fireman's Park and Playground

- Playground
- · Basketball courts
- · Ice skating (winter)

No dogs allowed.

■ Corner of Bonhomme Street and Aspen Crescent

Lions Park and Playground

- Playground
- · Basketball courts
- · Ice skating (winter)

No dogs allowed.

Corner of Pine Avenue and Turret Street

Centennial Park and Playground

- Soccer/rugby pitch
- · Two baseball diamonds
- · Log cabin with kitchen, public washrooms and patio
- Picnic area and playground
- 520 Turret Street

Skate Park

The skate park is open to skateboards, scooters, BMX bikes and in-line skates (made for use on ramps, not regular street skates).

Children under 10 must be supervised by an adult and protective gear is recommended.

Location will move to Centennial Park in 2024

Bike Park

The bike park is open after the spring thaw until late fall to all ages and all skill levels.

Proper safety gear is recommended. Adult supervision of children is recommended. If the trail is wet or muddy, wait until it is dry to ride.

■ West end of Connaught Drive

Rentals

Commemoration Park and Centennial Park can be booked for special group activities.

780-852-3381



Parks Canada Information Centre lawn, also known as the Patch



Summer activities

Here are some free activities to do within or close to the Jasper townsite.

Hang out at the Patch

The Parks Canada Information Centre lawn is locally known as "the Patch". It's a great spot to enjoy the hustle and bustle of our community.

Rocky Mountain Beaches

On a hot day, there's no better place to be than one of Jasper National Park's beaches! Lake Annette, Lake Edith, Patricia Lake, Pyramid Lake are all very popular places to cool off. They can also be very busy. Before you go, visit "JasperNow" to see if there is parking availability. Another great option is taking the easy connector trail system and biking or walking (or even carpooling)!

Watersports like canoeing, kayaking and stand-up paddleboarding are great summer activities at the beaches. To keep park waters clean, please clean, drain, and dry all watercraft and items before putting them in the water.



Fishing

You need a fishing licence to fish in Jasper National Park. Find out more at the Information Centre.



Lake Annette

Hike, walk, run or bike near town

There are many trails accessible from town that you can use. Download an app with a GPS trail map so you don't get lost on the trails. Read more about trail safety from Parks Canada.



Town trail to Bighorn Alley

This trail wraps around the town of Jasper and has very little elevation gain until you get to the Bighorn Alley trail which heads east out of town towards the Maligne Lake road

Trails on the Bench

The "Bench" is the large forested area on the North side of town. Various trailheads are along Bonhomme and Cabin Creek, and there are signs outlining the different trails you may walk. As a starter, Trail 3e from the Cabin Creek trailhead is a relaxed 2-km loop with a bit of elevation gain and nice views.

Old Fort Point

Hiking up Old Fort Point provides access to great views of town and the Icefields Parkway. If you're not up for the elevation gain, you can access other nice trails along the river from the Old Fort Point parking lot.

Lac Beauvert Loop

Lac Beauvert can be accessed from the Old Fort Point Road or from Jasper Park Lodge. The 5-km loop is relatively easy and has fantastic views.



A trail by Old Fort Point



Friends of Jasper Hiking Club at Valley of the Five Lakes

Volunteer on the trails

Friends of Jasper National Park is a local organization that offers programs and volunteer opportunities.

You can learn about the history of the park, the animals and plants in the area and the things we can each do to protect the park.

Here's what you'll find through Friends of Jasper:

- Hiking Club
- · Historical tour of town
- Programs about nature
- · Special events all about the park
- Volunteer opportunities on the trails

Friends of Jasper volunteers help pack down snow on trails in the winter, making them easier to use. They also help maintain trails in the summer.

If you are interested in volunteering outside in nature, this is a great place to start!

info@friendsofjasper.com 780-852-4767 www.friendsofjasper.com

Jasper basics



Locals enjoying tobogganing in town



Winter activities

Hike, walk, run or bike near town

There are many trails accessible from town that you can use. Download an app with a GPS trail map so you don't get lost on the trails.

In the winter it's a good idea to use ice cleats on your boots and studded or fat tires on your bike. Read more about trail safety from Parks Canada.



Skating

You can skate at the arena in the Activity Centre. We also have two outdoor skating rinks at

Firemans Park and Lions Park.

There are many lakes around Jasper that freeze in the winter and can be safe for skating. Check out the Jasper Wild Ice Skaters Facebook group for safety tips.



Tobogganing (sometimes called sledding)

Church Hill is popular spot for toboganning. It is located at the corner of Bonhomme Street and Pyramid Lake Road. You can also go toboganning at Centennial Park.

Skiing

Within town, you can cross-country ski at the school field and Centennial Park field.

There are also many cross-country ski trails a short drive from town like Whistlers Campground, Pipeline Trail and Pyramid Lake Fire Road.

You can downhill ski at Marmot Basin, which is a half-hour drive from town.

Know before you go: Check **511.alberta.ca** for road conditions.





Year-round activities

Little libraries

There are a few "little libraries" around town where you are welcome to take a book or leave a book. Look for little wooden boxes with books in them.

Mixed bag of games

The Activity Centre has an assortment of games and activities available to borrow for free.



Emergency information

Know the risks

From landslides to floods and wildfire, various disasters can affect the safety of residents in any community. In addition to natural disasters, other incidents such as power outages and transportation accidents may also affect you and your family.

In Jasper, the most likely risks to community safety include wildfires and toxic spills.

Wildfires

In recent years, mountain pine beetles have killed thousands of trees around Jasper, increasing the wildfire risk to our community.

In the event of a large wildfire, first responders will be busy fighting the fire. You should be ready to get out of Jasper and look after yourself and your family for at least 72 hours.

Toxic spills

Jasper has a major highway and a railway close to town. This means toxic materials may spill and cause a risk to public safety. If this happens, you may be directed to evacuate or shelter in place.

Wildfire Risk Reduction

Parks Canada and the Municipality of Jasper work together to make the area safer from wildfires through the FireSmart program.

They're doing what's called wildfire risk reduction work to lower the chances of fires happening and to lessen their impact if they do occur.

This includes actions like limiting how intense fires can get, lowering the risk of small fires starting from bits carried by the wind, and making sure firefighting methods work better. FireSmart is a big part of their efforts to achieve this.

Learn more here:

jasper-alberta.com/p/ firesmart





Jasper Emergency Services education



Emergency planning

Disasters can happen with little or no warning. It's important to be prepared.

During a disaster, it may take emergency workers some time to reach you. You should be prepared to take care of yourself and your family for at least 72 hours.

Sign up for notifications

The Municipality of Jasper has an emergency alert system. Sign up to get emergency information and updates.



www.jasper-alberta.ca

These webpages will also have up-to-date information on emergencies:

- Municipality of Jasper website page
- Municipality of Jasper Facebook page
- · Jasper National Park Facebook page
- Jasper National Park website

To get notifications about provincial emergencies, download the Alberta Emergency Alert app and set your location to Jasper.

Vulnerable Persons Registry (VPR)

Sign up for the VPR if you require extra care or support in an emergency.

www.jasper-alberta.ca/p/vpr

Make a plan

Get together with your family to work on your emergency plan. Make sure everyone understands what would happen and what to do. Remember to plan for your pets as well.

There is an emergency planning sheet at the back of this guide. You can also read the Jasper Evacuation Guide. Pick one up at the Activity Centre or at Community Outreach Services.

Make a kit

Put together an emergency kit and keep it somewhere easy to find. Make sure your kit is easy to carry and that everyone in the home knows where it is.

See the planning sheet at the back of this guide for a list of things for your kit.



Wildfire smoke



In an emergency

- Follow your emergency plan
- · Use your emergency kit
- · Make sure you are safe before you help others
- · Listen for emergency alerts
- Listen to radio and TV for more information
- Follow instructions from authorities

Depending on the type of emergency, you may be directed to evacuate or shelter in place.

Evacuations

The Municipality of Jasper may issue two kinds of evacuation notices. Know the difference.

Evacuation Alert

An Evacuation Alert tells people to prepare for an evacuation. If you are ready to go and can evacuate early, please do so.

Evacuation Order

An Evacuation Order tells people to evacuate immediately.

Shelter in place

In an emergency, you may be directed to shelter in place. This means the best way to protect yourself and your family is to stay indoors.

To shelter in place:

- Close and lock all windows and exterior doors
- If you are told there is a danger of explosion, close the window shades, blinds or curtains
- Turn off all fans, heating and air conditioning systems
- · Close the fireplace damper
- · Get your emergency kit
- Pick a small room inside your home with few or no windows and stay there

Keep listening for updates from local officials. Directions will vary depending on the situation.

Directions to shelter in place are usually provided for a few hours, not days or weeks.



Emergency service vehicles



Town services



Parking

It's easy to get around Jasper on foot or on a bicycle. If you are driving, there are lots of places to park.

Parking guidelines

- Vehicles must park facing the direction of travel
- Accessible stalls are available for valid permit holders
- You cannot park or stop by yellow curbs or cross-hatched white lines
- · Some stalls are for buses or taxis only
- · You cannot park where it obstructs traffic
- Recreational vehicles (RVs) longer than 7.5 metres may not park on the streets downtown. There is off-street parking for large RVs on the south side of Connaught Drive, past the train tracks just outside of town.

Are you heading to one of Jasper National Park's popular day use areas? Visit "JasperNow" and see parking availability before leaving the townsite. Or take Jasper Transit to get there.





Go early morning or late afternoon to avoid parking congestion.

RV, trailer and commercial parking rentals

Jasper-based businesses can rent a stall by the month from the RV, trailer and commercial parking lot.

Fees:

- Stall length of 22 feet: \$150 +GST per month
- Stall length of 38 feet: \$200 +GST per month

Jasper-based businesses wishing to rent a stall must email Bylaw Enforcement Services.

All emails must contain contact details, make, model and dimensions of the equipment you wish to park.

■ bylaw@jasper-alberta.ca



Hop on a bike. It's the best way to get around town! Just ask "Grandpa" on his daily ride.

Did you know?

You are not allowed to let your vehicle run unnecessarily in the Municipality of Jasper. This is called idling.

You may idle your vehicle to defrost the windshield. Once the windshield is clear, you must drive away or turn it off.



Paid Parking

Visitors have to pay to park in Jasper from May 1 until October 31.

Because you live in Jasper, you can park for free. You need to apply for a Residential Parking Permit. You will need to upload a picture of your vehicle registration and proof that you live in Jasper.

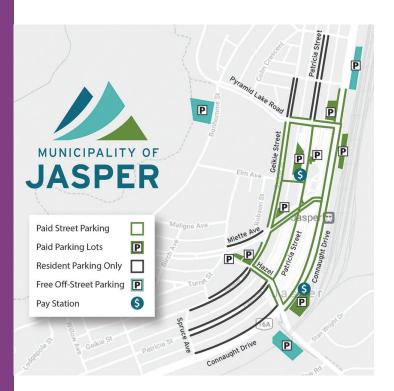
Vistors will need to pay to park. There are three ways to pay:

- Scan the QR code on signs (no app download required)
- Use a payment kiosk (see map below)
- Download the HotSpot app

If you have questions about paid parking that aren't answered on our website, you can email us.

■ parking@jasper-alberta.ca

Visit our website for up-to-date information on parking: **jasper-alberta.ca**





Transit

Jasper Transit provides easy access to locations throughout the townsite, and national park

Jasper Transit routes

These routes show where the bus stops are and the routes the bus takes.

Jasper Transit schedule

The Jasper Transit has a few different schedules. The bus runs different routes and at different times in the winter than in the summer, spring and fall.Check our website for the most current schedule.

www.jasper-alberta.ca/p/transit

Fare information

	Single Use	Day Pass	10-Use Pass	Month Pass
Youth (13-17)	\$2.50	\$7	\$18	\$25
Adult (18-59)	\$2.50	\$7	\$22	\$40
Senior (60+)	\$2.50	\$7	\$18	\$25

^{*}Children aged 12 and under ride free

Payment options

There are four ways to pay:

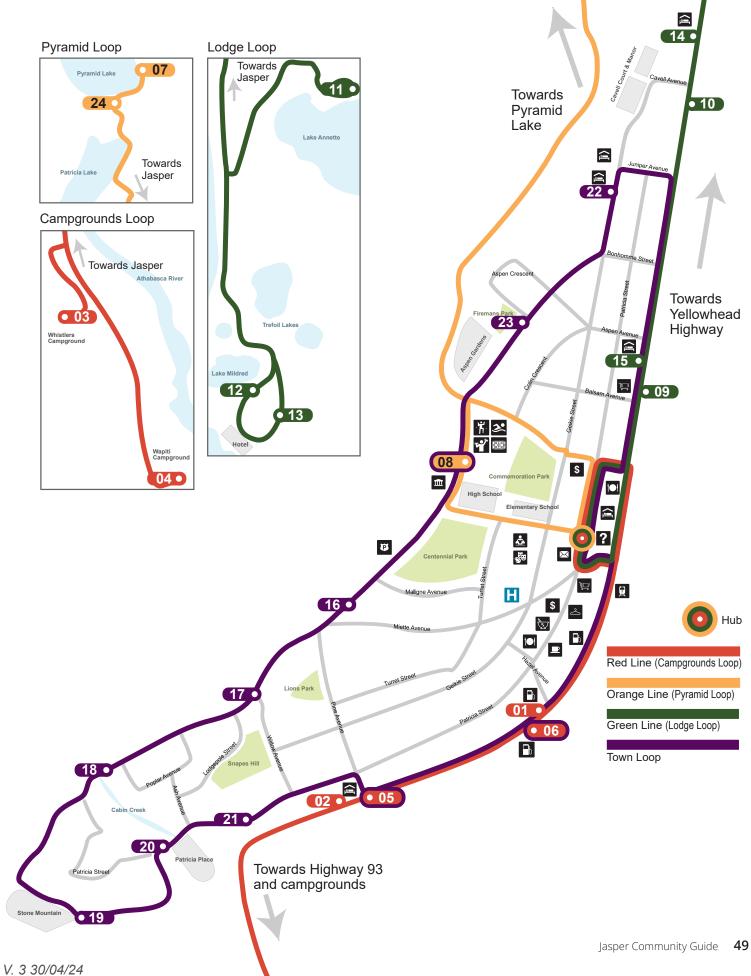
- Buy passes through the HotSpot app.
- Buy single-use tickets or day passes at the payment kiosk located across from the Hub.
- Transit drivers will accept cash for single rides (\$2.50).
 Exact change & Canadian currency is required when paying with cash.
- Buy single-use, 10-use, and month passes from the front desk at the Jasper Activity Centre.

You can use HotSpot for parking and transit.

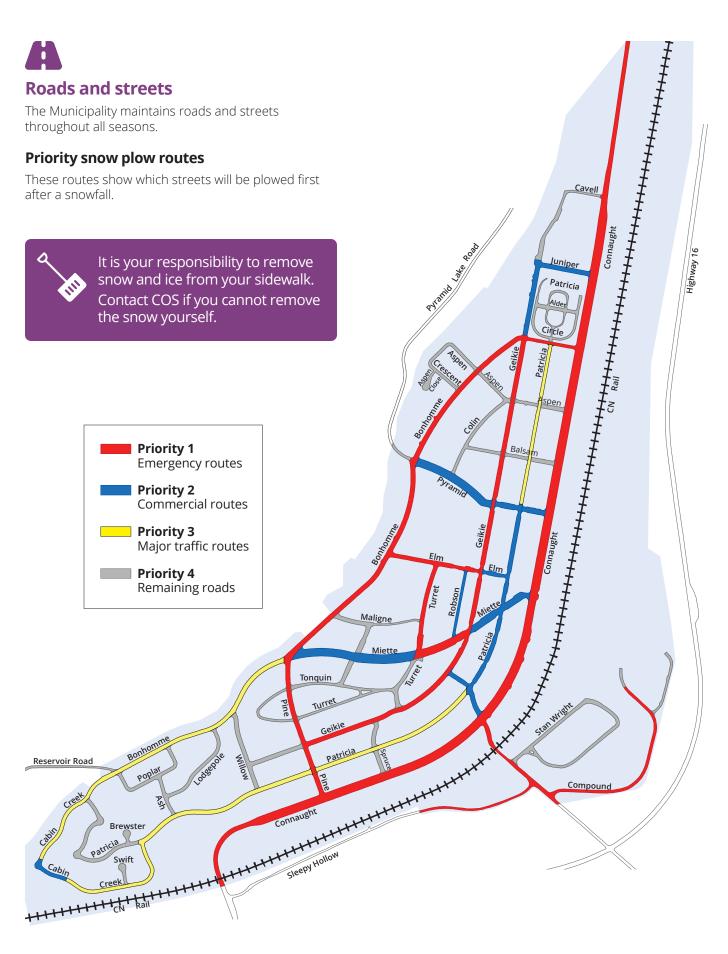
Sign up here:



Town services



Town services





Fire department

The Jasper Fire Department has a full-time Fire Chief, Deputy Chief, Captain and Administrative Assistant. There are also 25 volunteer firefighters, making up the Jasper Volunteer Fire Brigade.

Jasper Volunteer Fire Brigade (JVFB)

The Jasper Volunteer Fire Brigade is a dedicated group of volunteers who provide the Jasper townsite and parts of Jasper National Park with firefighting and rescue services.

Response area

The Jasper Fire Department's response area includes the townsite and Jasper National Park.

Services provided

The Jasper Fire Department (JFD) responds to about 100 calls per year. Most of the calls are for motor vehicle incidents.

IFD also provides:

- · Fire suppression
- Dangerous goods response
- · Special rescue
- Fire inspection
- Fire investigation
- Wildland urban interface facility protection
- · Critical incident stress management
- · Fire prevention education
- · Preschool to Grade 12 fire education
- · Local business staff training
- Hotel fire safety courses
- · Fire extinguisher training
- Community sponsorship
- SCUBA and SCBA breathing air refills

The fire department is also actively involved in emergency planning, fire prevention and safety.

- Mathew Conte, Fire Chief/Director of Emergency Management mconte@jasper-alberta.ca
- Don Smith, Deputy Fire Chief dsmith@jasper-alberta.ca
- Kelly Dawson, Captain of Training and Prevention kdawson@jasper-alberta.ca



Captain Kelly Dawson



Cemetery

The Jasper Cemetery is located on Highway 16, near the east entrance of the Jasper townsite.

Visit the website for more information about arranging a burial.

info@jasper-alberta.ca780-852-6503www.jasper-alberta.ca/p/cemetery



Remembrance Day at the Jasper Cemetery

Household waste

Jasper doesn't have individual household garbage collection. You need to find your neighbourhood waste bin and dispose of your household waste. The bins are colour-coded for different types of waste:

- Green is for compost
- · Blue is for recycling
- Brown is for waste that cannot be composted or recycled

All waste bins in Jasper have special latches that keep animals out.



Composting

Kitchen compost bins are located beside most residential waste bins in Jasper.

Can be composted:

- Fruit and vegetable waste
- Egg shells
- · Coffee grounds and filters

Cannot be composted:

- Meat and bone scraps
- Coal ash
- Grass and yard waste
- Compostable bags and containers
- · Chemicals or cleaners
- · Pet waste
- · Plastic of any kind

Do not put any form of plastic in the compost bins.



A residential garbage bin



Recycling

Jasper has two places where you can bring recycling:

- · Activity Centre parking lot, Pyramid Lake Road
- · S-Block in the Industrial Park

Find these locations on the map on the back page.

These items can be recycled:

- · Glass and tin
- Mixed paper
- Cardboard
- Grass and yard waste
- Plastic
- Drinking containers
- · Small batteries
- · Bicycle tires (S-Block location only)

Commercial cardboard drop-off

Businesses can drop off commercial cardboard to be recycled at the Municipal Operations Building:

Monday to Friday between 1 p.m. and 3 p.m.

Please make sure boxes are flattened.

■ 3 Compound Road (go to the east bay door)

Beverage containers

There are beverage recycling bins in various locations around town. You can also drop off beverage containers to either recycling location.

The Jasper Bottle Depot is run by an independent business, separate from the Municipality of Jasper. You can return beverage containers for money at the bottle depot. It is located across the street from JFI Foods.

Every beverage container has a refund of either 10 or 25 cents.

For information or hours, call the bottle depot.

780-852-5556



The Discovery Trail (also known as the Town Trail)



Items for the landfill

Jasper Transfer Station

The following items need to be brought to the Jasper Transfer Station:

- E-waste
- · Hazardous waste
- Appliances
- Metal
- · Wood
- · Large items like furniture

The transfer station is outside of town on Highway 16 East. It is open for the public to use for a fee.

Hours of operation

Sunday and Monday Closed

Tuesday to Friday 8:00 a.m. to 4:30 p.m. Saturday 8:30 a.m. to 12 p.m.



Sustainability tips

- · Walk or bike
- · Drink tap water
- · Fill reusable bottles
- Start composting
- Recycle
- Ask the post office to stop receiving flyers in your PO box
- Shop local instead of ordering online to reduce packaging waste and carbon emissions
- Bring your own bag when you shop
- Bring your own re-usable container or to-go mug with you when you buy food or drink

Be a conscious consumer

You can research the products you buy and choose to support sustainable brands. Remember to ask yourself these questions before buying something:

- · Can I make it?
- · Can I borrow it?
- Do I really need this?
- Can I buy it locally?
- · Can I buy it second-hand or used?



Get involved





Community Conversations

You are invited to take part in our Community Conversations.

What happens at Community Conversations?

At these conversations, we talk about what's happening in town and the needs of community members.

We talk about how to make Jasper a great place to live. We work together on programs or community events that support people of all ages.

Community Conversations schedule jasper-alberta.ca



Did someone new just move into your neighbourhood?

Ask us about our new neighbour welcome kit.

You can pick up a kit from Community Outreach Services and deliver it to your new neighbour to welcome them.

Contact us to learn more!

community@jasper-alberta.ca



Community groups

Jasper is full of vibrant, unique and welcoming community groups. You can easily join a board or committee and help in many different ways.

All the groups in the list below offer opportunities to volunteer through programs, boards and events.

Arts and culture

Gender and Sexuality Alliance (teens)

780-852-6543

Jasper Artists Guild (JAG)

780-852-1994

www.jasperartistsguild.com

Jasper Community Habitat for the Arts

780-883-2787

Facebook: Jasper Community Habitat for the Arts

Jasper Folk Music Festival

volunteersjfmf@gmail.com www.jasperfolkmusicfestival.ca

Jasper Municipal Library Board

jasperlibrary.ab.ca

Jasper Pride Festival Society

contact@jasperpride.ca jasperpride.ca

Jasper Theatre Productions

info@jaspertheatre.ca jaspertheater.ca

Jasper Yellowhead Historical Society

www.jaspermuseum.org

L'Association Canadienne Française de Jasper (ACFA)

780-852-7476 jasper@acfa.ab.ca

Out Jasper LGBTQA Society

out.jasperlgbtq@gmail.com outjasper.wordpress.com

Uplift! Jasper Mural Festival

780-852-8382 logan@upliftfest.ca upliftfest.ca

Food and health

Jasper Food Bank

780-931-5327 jasperfoodbankmanager@gmail.com

Jasper Food Recovery

jasperfoodrecovery@gmail.com jasperfoodrecovery.wordpress.com

Jasper Healthcare Foundation

780-852-3344 (switchboard) Facebook: Jasper Healthcare Foundation

Jasper Local Food Society

jasperlocalfood@gmail.com Facebook: Jasper Local Food Society



Locals at a market



Residents at the Newcomer Network

Community

Communities in Bloom

www.communitiesinbloom.ca

Community Helpers

780-852-6541 igoodge@jasper-alberta.ca

Jasper Community Team Society

jaspercommunityteamsociety@gmail.com www.jaspercommunityteamsociety.ca

Jasper Local Immigration Partnership (JLIP)

jlip@jasper-alberta.ca Facebook: Jasper - Local Immigration Partnership

Jasper Rotary Club

portal.clubrunner.ca/471 Facebook: Jasper Rotary Club

Jasper Seniors' Society

780-883-0334j jasperseniorssociety@gmail.com

Jasper United Church Thrift Shop

780-852-4334 www.jasperunitedchurch.com

Jasper Volunteer Fire Brigade

Facebook: Jasper Volunteer Fire Brigade

Newcomer Network

newcomers@jasper-alberta.ca

Snow Angels - Winter snow shovelling 780-852-2100

Education and childcare

Advocates for Special Kids (ASK) community@jasper-alberta.ca

Friends of Jasper Childcare Board

www.jasper-alberta.ca

Environmental

Friends of Jasper National Park

780-852-4767 www.friendsofjasper.com

Here is a fun list of things to see and do around Jasper! Add your own ideas at the bottom.	☐ Go ice skating ☐ Play basketball at Lions Park ☐ Swim at the Aquatic Centre ☐ Visit Fireman's Park ☐ Join COS* Stay and Play ☐ Join COS* Indoor Playgroup ☐ Swim in Cabin Creek ☐ Find a Fairy Door
	Attend library story time Play games in the park Listen to live music Star gaze Bike to the beach Find a Little Library Volunteer Hike Old Fort Point
	 □ Walk the town trail □ Attend a Community Dinner □ Join a Community Conversation □ Take a class from JEEC** □ Attend Museum Coffee Hour □ Visit the Thrift Store □ Try drop-in sports
	Check out the Art Gallery ———————————————————————————————————

^{*}Community Outreach Services
**Jasper Employment and Education Centre

Resources

Health services and crisis support

Addiction and Mental Health Help Line

1-866-332-2322

www.albertahealthservices.ca

AHS 24 Hour Crisis Line

1-877-303-2642

Alberta Health Services Access Addiction and Mental Health

1-888-564-0211

8:30am-4:40pm

Alberta Healthy Living Program

1-877-349-5711

albertahealthyliving.north@ahs.ca

Cottage Medical Clinic

780-852-4885

Health Link - Health Advice 24/7

www.albertahealthservices.ca

Kids Help Phone (youth counselling line)

1-800-668-6868

kidshelpphone.ca

Options HIV West Yellowhead

1-877-291-8811

programs@hivoptions.ca

Poison and Drug Information Service

1-800-332-1414

www.albertahealthservices.ca

Public Health Nurse

780-852-6627

Rural Distress Line (suicide prevention)

1-800-232-7288

edmonton.cmha.ca

Seton Jasper Healthcare Centre

780-852-3344

Victim Support Services

780-740-2227

www.jasper-alberta.ca/p/victim-services

Community and family support

Advocates for Special Kids (ASK)

community@jasper-alberta.ca

Children's Services

780-865-8321

www.alberta.ca/childrens-services.aspx

Community Outreach Services (COS)

780-852-2100

community@jasper-alberta.ca

Facebook groups:

lasper LIFE

Jasper Settlement Services

Cos Teens Jasper

Jasper Parent Page

Jasper Parents of Elementary School-Age Children

Jasper Early Childhood Families

Family Violence Info Line

310-1818

Hostelling International

587-870-2395

Jasper Downtown Hostel

780-852-2000

info@downtownhostel.ca

jasperdowntownhostel.ca

Jasper Food Alliance

jasperfoodalliance.com

Jasper Food Bank

780-931-5327

jasperfoodbankmanager@gmail.com

Jasper Food Recovery

jasperfoodrecovery@gmail.com

jasperfoodrecovery.wordpress.com

Jasper United Church Thrift Shop

780-852-4334

www.jasperunitedchurch.com

Temporary Foreign Worker Support

Jasper Employment & Education Centre

780-852-4418 Ext. 8

Yellowhead Emergency Shelter for Women (Hinton)

780-865-4359

Financial, education and housing

24hr Debt Stress Line

1-888-294-0076

Alberta Employment Standards

780-427-3731

www.alberta.ca

Alberta Supports (Income Support)

1-877-644-9992

www.alberta.ca/alberta-supports.aspx

Alberta Supports, Hinton Office

780-865-8273

css.nwis@gov.ab.ca

École Desrochers

780-852-1119

dr.centrenord.ab.ca

Grande Yellowhead Public School Division

780-723-4471

Jasper Elementary School

780-852-4447

jasperelementaryschool.gypsd.ca

Jasper Employment and Education Centre (JEEC)

780-852-4418

www.jasperemployment.com

Landlord and tenant information

780-427-4088

www.alberta.ca/information-for-landlords-and-tenants.aspx

Service Canada

1-800-206-7218

www.canada.ca

Legal

Dial-A-Law

403-234-9022

www.lawcentralalberta.ca/en/dial-law-calgary-legal-guidance

Edmonton Community Legal Centre

780-702-1725

www.eclc.ca

Legal Aid Alberta

1-866-845-3425

www.legalaid.ab.ca

Municipal Bylaw Directory

780-852-5514

www.jasper-alberta.ca

Parks Canada Warden Service (dispatch)

780-852-6155

Royal Canadian Mounted Police (RCMP)

780-852-4421

Business

Community Futures West Yelllowhead (CFWY)

780-865-1224

CFWY@albertacf.com

Jasper Employment and Education Centre (JEEC)

780-852-4418

info@jasperemployment.com

Jasper Park Chamber of Commerce

780-852-4621

admin@jpcc.ca

Tourism Jasper

780-820-1006

inquiries@jasper.travel

Notes		

Sports and recreation

Alpine Club of Canada

www.accjasperhinton.ca

Association of Jasper Climbers

jasperclimbing@gmail.com www.jasperclimbing.org

Fun, Dance and Zumba

780-931-2480 zinjhay.ice@gmail.com

Jasper Curling Club

780-852-4512 www.jaspercurling.ca Facebook: Jasper Curling Club

Jasper Dance Program

780-852-8413 nkoebel@telusplanet.net

Jasper Dart Club

Facebook: Jasper Dart Club

Jasper Drop-in Sports

780-852-3381

Jasper Fitness and Aquatic Centre

aquatic@jasper-alberta.ca 780-852-3663

Jasper Freeride Ski Team (freestyle team)

jasperfreeridereg@gmail.com jasperfreeride.com Facebook: Jasper Ski Team

Jasper Gymnastics Club

jaspergym@gmail.com

Jasper Kayak Club

Facebook: Jasper Kayak Club

Jasper Minor Sports (hockey, baseball, soccer)

info@jasperminorsports.ca jasperminorsports.ca Facebook: Jasper Minor Sports

Jasper Park Cycling Association

info@jasperparkcycling.com www.jasperparkcycling.com Facebook: Jasper Park Cycling Association

Jasper Skatepark Committee

Facebook: Jasper Skatepark Committee

Jasper Ski Team (race team)

jasperskiteam2019@gmail.com

Jasper Volleyball League

jaspervolleyballleague@gmail.com Facebook: Jasper Volleyball League

Marmot Basin (downhill ski)

780-852-3816 info@skimarmot.com

Shaolin Temple (Kung Fu)

289-407-6038 shaolinhinton@gmail.com www.shaolintemplealberta.com

Other Facebook groups

Filipino Community Jasper AB
Jasper LIFE
Jasper Moroccan Communauté
Jasper Pickleball
Jasper Rock Climbing
Jasper Trails
Jasper Tuesday Group Ride
Jasper UA Community – Ukraine
Jasper Wild Ice Skaters
Municipality of Jasper

Notes	



	Evacuation Zones Map			MUNICIPALITY OF JASPER
4]]	Emergency Plan	Health and Contact Information	act Information	
Ü	We live in evacuation zone: Last updated:	Name	Health Care #	Phone #
	The safe exits out of our home and community are: (Pick several exits for each. Sketch routes if necessary.)			
	If we have to evacuate, we will meet at: (Pick a location outside of Jasper and write down the address and directions if needed.)	る Out-of-Town Emergency Contact	ergency Contact	
		In case we get sepa (Pick a person who lives family member will call	In case we get separated, our out-of-town emergency contact is: (Pick a person who lives outside Jasper, in case cell phones are down, each family member will call this person so you can find each other.)	nergency contact is: s are down, each other.)
	Pets	Name:	0.4+100	
	have to evacuate, this is what we will do with our pets:		Children: Guardian or Emergency Contact	
			If we are not able to pick up our children at school or daycare,	chool or daycare,
	Notes:		Our contact is: (Speak with other parents or family members and arrange this in advance. Make sure you provide this information to the school or daycare.)	e this in advance. laycare.)
		Name:		
		Phone:	Relationship:	



Evacuation Alert

and can evacuate early, please do so. for an evacuation. If you are ready to go An Evacuation Alert tells people to prepare

Evacuation Order

An Evacuation Order tells people to evacuate no time to notify or following an Evacuation Alert. immediately. This may happen when there is little or

Get a Kit

enough to be able to lift into your car. Keep enough gas in your tank to you have to evacuate. Keep your kit in a bag or tub and keep it light make it out at all times Put together an emergency go-kit and keep it somewhere easy to get if

wildfire before an evacuation.

Inside the house:

Remove window shades and curtains

If time allows, follow these steps to protect your home from

Home Evacuation Due to Wildfire - Checklist

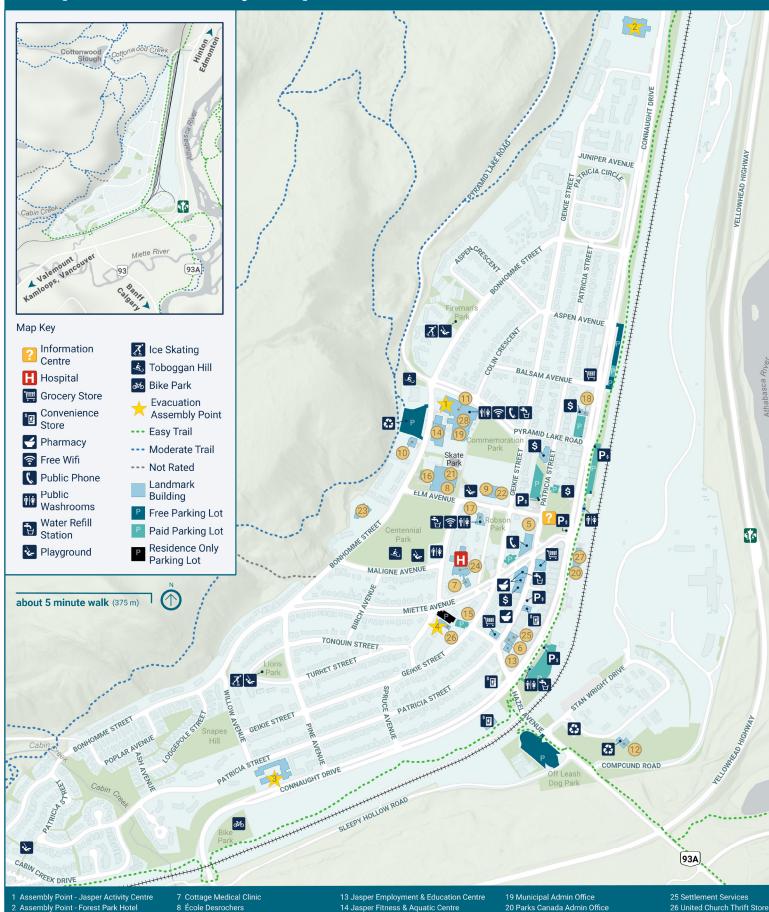
Things to take at the last minute:

Things to put in your en

ilgo to take at tile idot illillute.	Move furniture away from windows and doors (if fire is a threat)
Glasses and contacts	Shut off gas at the meter and turn off pilot lights
Medications	Shut off air conditioning
Car Keys	Close metal shutters if you have them
Cellphone and charger	Shut all windows and doors, and lock the door when you leave
Wallet - ID, credit card, cash	
ings to put in your emergency go-kit:	Outside the house:
Prescription record from your pharmacist Important documents (birth certificate, passport, insurance/bank records)	I urn off propane tanksMove propane barbeques away from buildings
First aid kit	Move patio furniture away from building or put inside
Extra set of car keys	Don't leave sprinklers on or water running
Battery-powered radio, extra batteries or a wind up radio Flashlights for each person	Turn exterior lights on Turn exterior lights on
Change of clothes for each person including warm clothes (hat, mittens) Six litres of water per person (include small bottles)	Notes:
Three-day supply of non-perishable food per person Pet food and water	
Copy of your emergency plan, include emergency contact numbers	

Jasper Community Map





- 3 Assembly Point Maligne Lodge
- 4 Assembly Point McCready Centre
- 5 Canada Post Office 6 Community Outreach Services
- 8 École Desrochers
- 9 École Jasper Elementary School
- 10 Jasper-Yellowhead Museum & Archives 11 Jasper Activity Centre
- 12 Jasper Bottle Depot & Recycling Centre
- 14 Jasper Fitness & Aquatic Centre
- 15 Jasper Food Bank & Food Recovery
- 16 Jasper Junior Senior High School
- 17 Jasper Library & Cultural Centre 18 Jasper Registry
- 20 Parks Canada Admin Office
- 21 Prématernelle Les Petits Cailloux
- 22 Roots & Wings Preschool 23 Royal Canadian Mounted Police (RCMP) 24 Seton-Jasper Healthcare Centre
- 27 VIA Rail & Bus Depot 28 Wildflowers Childcare





780-852-2100 community@jasper-alberta.ca jasper-alberta.ca

We created this guide using plain language and design. Simple language and clear design make it easy to read and understand.

How can we make this guide better? Visit our website to share your ideas.

