



Jasper Community Guide

Your handbook to living, working and playing
in Jasper, Alberta, Canada

2023-2024



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Photos by: Bob Covey, Jamie Robson, Friends of Jasper National Park, Tourism Jasper

jasper-alberta.ca



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Welcome to Jasper!

You may be wondering:

- How do I find housing? (9)
- How do I send and receive mail? (11)
- What is Community Outreach Services? (12)
- How does my local government work? (22)
- What childcare options are in Jasper? (25)
- What activities can I do in town? (35)
- How do I prepare for a wildfire? (38)
- What community groups are in Jasper? (48)
- What resources are in Jasper? (51)

We hope this guide has all the information you are looking for.





Message from your Mayor

Welcome to Jasper! We are so excited that you have chosen to join our very special community. In Jasper, we recognize the value of diversity. Our goal is to work together as a community to make this place welcoming and inclusive for everyone.

As the Mayor of Jasper, my job is to work with our team of Councillors to make sure that the needs of the people who live here are met. Those needs change with time. They also change as the community changes. That's why we are always looking for input from the people who live here.

People often come to Jasper for the beautiful mountain scenery. And they often stay because of the people they've met here. We know that it's the incredible people who live here who make Jasper such a fun, supportive and caring community.

As Mayor, I encourage you to write to me or anyone on Council about the things you care about and the ideas you have to help make this community the best it can be.

Thank you for choosing Jasper. We hope this guide has all the information you may need about your new home.

Sincerely,

Richard Ireland

Mayor
Municipality of Jasper
rireland@jasper-alberta.ca



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Truth and reconciliation

The Municipality of Jasper respectfully acknowledges that Jasper National Park and the Municipality of Jasper are on Treaty 6 and 8 Territories as well as Métis Region 4.

This land is the traditional territory, meeting ground, gathering place, travelling route and home for the Dane-zaa (Beaver), Nêhiyawak (Cree), Anishinaabe (Ojibway), Secwépemc (Shuswap), Stoney Nakoda and Métis.

Through the use of a territorial acknowledgement, the Municipality of Jasper:

- Honours the relationship between this land and the Indigenous Peoples that have been present and thrived in this area since time immemorial
- Acknowledges the past and ongoing impacts of the colonization of Indigenous Peoples and lands
- Recognizes the present-day relationship Indigenous Peoples have with this area
- Commits to ongoing reconciliation efforts in partnership with those whose Traditional Territory the Municipality of Jasper occupies

The Municipality of Jasper is learning about the rich and complex histories of Indigenous Peoples in this area. We are committed to acknowledging these histories in a truthful and authentic way. Our knowledge will continue to evolve over time as we engage in ongoing learning and education about reconciliation.

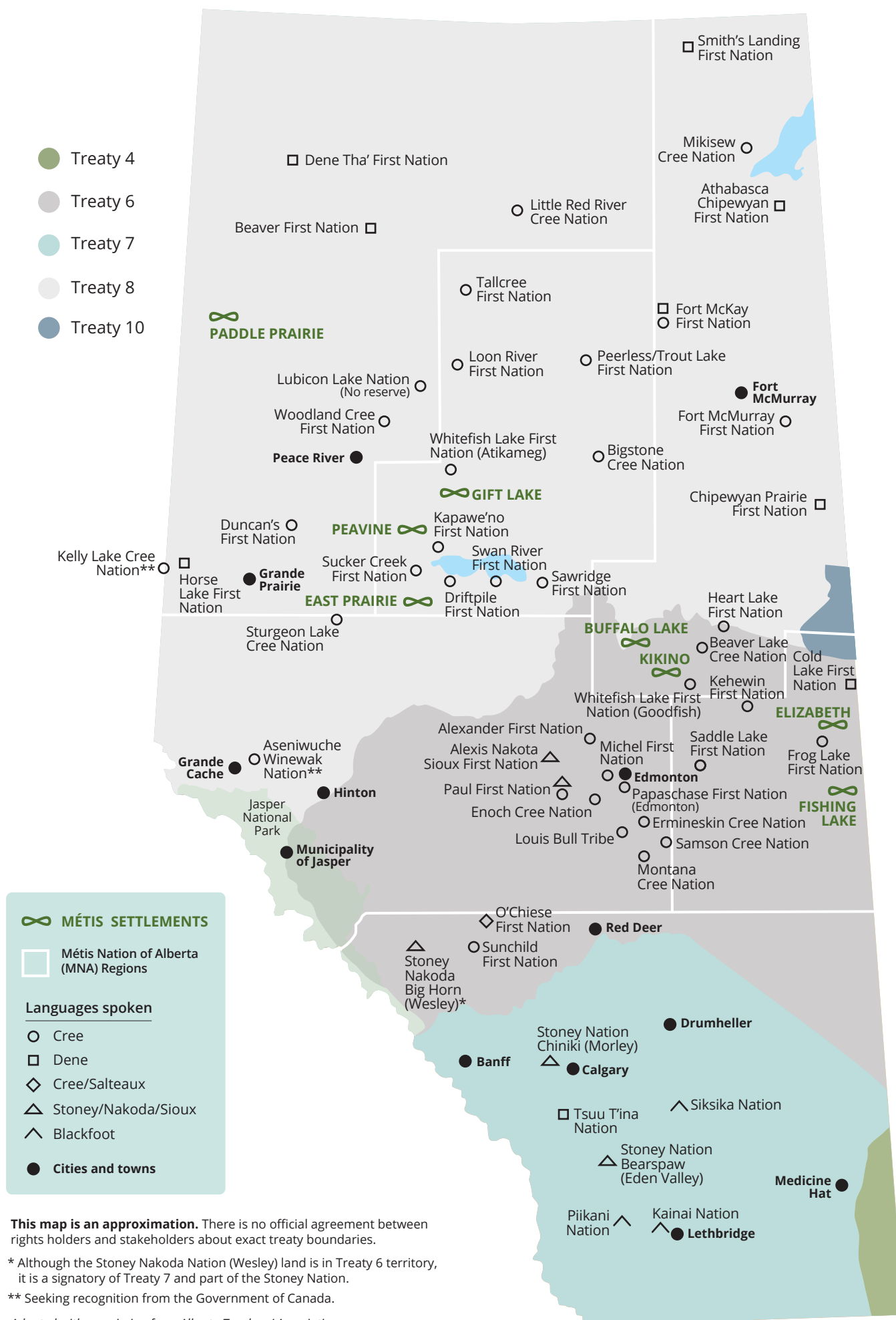
Read more about the history of the land on page 21.

Jasper National Park identifies over 20 groups with a connection to this area, some of which are listed below:

Alexis Nakota Sioux Nation
Aseniwuche Winewak Nation
Enoch Cree Nation
Ermineskin Cree Nation
Foothills Ojibway Society
Horse Lake First Nation
Kelly Lake Cree Nation
Kelly Lake Métis Settlement Society
Lac Ste. Anne Métis
Louis Bull Tribe
Mountain Cree
Mountain Métis
Nakcowinewak Nation of Canada
O'Chiese First Nation
Paul First Nation
Samson Cree Nation
Simpco First Nation
Stoney Nakoda Nations (representing Chiniki, Wesley and Bearspaw Nations)
Sucker Creek First Nation
Sunchild First Nation
Swan River First Nation



Learn more about
Parks Canada's work
with Indigenous partners
parks.canada.ca





How we support diversity and inclusion

The Municipality of Jasper commits to policies and operations that allow every citizen to participate in all aspects of community life.

We strive to increase equity, inclusion and diversity within our workplace. This includes increasing the public use of municipal facilities, programs, services and engagement opportunities.

- Modified from the Municipality of Jasper's Equity, Diversity and Inclusion Master Plan

You can find the plan on our website.

jasper-alberta.ca





Learn more

Learn more about what we are doing to make Jasper welcoming and inclusive.



Municipality of Jasper:
Welcoming and Inclusive Jasper
jasper-alberta.ca

Municipal Inclusion Committee

This committee:

- Advises on internal policy and procedure
- Advises on accessibility (physical and social)
- Promotes diversity training
- Ensures a process for reporting instances of discrimination

■ inclusion@jasper-alberta.ca

Jasper Local Immigration Partnership (JLIP)

The JLIP is a group that works to improve newcomer settlement in Jasper. The group meets monthly to discuss how newcomers can be better supported by organizations and employers.

Members of the JLIP include people from community organizations and agencies, businesses, individuals, government and more.

■ jlip@jasper-alberta.ca

Newcomer Network

The Newcomer Network is a place for newcomers to Canada to meet each other and find resources. The group also finds ways to make settlement in Jasper better.

Newcomer experiences and suggestions are brought to the JLIP where representatives can implement change within organizations.

■ newcomers@jasper-alberta.ca

Share your ideas!

Are there opportunities to improve feelings of inclusion?

Do you have ideas for projects or initiatives that would celebrate Jasper diversity?

inclusion@jasper-alberta.ca





A snowy residential street



Housing

The Province of Alberta has Minimum Housing and Health Standards. All housing should meet these standards.

Because we live in a national park, it can be difficult to find housing. To live in Jasper, you must meet Parks Canada's eligible residency rules. This page has some resources to help you find a place to live.

Apartment buildings

Cabin Creek East

■ 780-852-1999

Cavell Apartments

■ 780-852-4482

Tete Jaune Apartments

■ 780-852-1999

JKM Apartments

■ 780-852-3617

Ramparts Apartments

■ 780-852-1999

Walk Ups

■ 780-852-1999

Willow Apartments

■ 780-931-6665

Yellowhead Apartments

■ 780-852-5500

Staff housing

Ask your employer if they can provide housing for you.

Newspaper listings

Check out The Fitzhugh or The Jasper Local.

Facebook

There are three Facebook groups where people post rooms and houses for rent:

- Jasper Alberta Canada, Apartments and Rooms for Rent
- Jasper, AB, Buy, Sell and Trade
- Jasper Local Deals and Steals

Talk to people

Let friends and coworkers know that you are looking for a place to live. Ask people you know if they are aware of any available housing.

Affordable housing

Mountain Park Lodges Place (MPL Place) is a lower cost rental option in Jasper. Visit the Municipality of Jasper website to see if you qualify and fill out an application.

■ www.jasper-alberta.ca

Did you know?

Alberta's Residential Tenancies Act outlines the rights and responsibilities of landlords and tenants.

Learn more at alberta.ca





Residents at the Farmer's Market



Food

Grocery stores

The Grocery People (TGP)

■ 601 Patricia Street

Nesters Food Market

■ 218 Connaught Drive

Nutters Jasper

■ 622 Patricia Street

Farmer's Market

The Jasper Local Food Society organizes the Farmer's Market in the spring and summer months. The market is typically held once a week on Wednesdays and hosts many vendors.

Local farm deliveries

Many small farms attend our Farmer's Market in the spring and summer. Some of these farms offer food delivery to your home during the off-season.

■ jasperlocalfood@gmail.com

Community Garden

The Jasper Community Garden is a shared space for people to grow food. You can sign up for a garden box and use shared tools to garden.

Contact the Jasper Local Food Society for more information or go visit the garden yourself!

■ 305 Connaught Drive
jasperlocalfood@gmail.com

Food Recovery

Volunteers and grocers work together to prevent wasting edible food. This program offers food to the public a few times a week. Check out their Facebook page for hours of operation. Donations are welcome.



Community Fridge

There is a community fridge at the Jasper Activity Centre. The fridge has free products from the Food Recovery. Anyone is welcome to take what they need between 10 a.m. and 10 p.m.

Jasper Food Bank

The Jasper Food Bank provides those in need with food. If you cannot make it to the physical location, they can also deliver food to you.

■ 780-931-5327

jasperfoodbankmanager@gmail.com



Used goods

People sell new and used products on Facebook Buy and Sell pages. These pages are a great way to save cash and find items you may not be able to buy in town.

- Jasper AB, Buy, Sell and Trade!
- Jasper Alberta Local Deals and Steals

Jasper United Church Thrift Shop

There is a local thrift store in the basement of the United Church. Check out the Jasper United Thrift Shop Facebook page for more information.



Vegetable boxes in the Community Garden



Laundry services

3 Sheets Jasper

■ 504 Patricia Street
780-852-3151

Adriano Laundry Service

■ 57 Stan Wright Drive
780-852-7475

Coin Clean Laundry

■ 607 Patricia Street
780-852-3852



Pharmacies

Mettra Pharmacy

■ 600 Patricia Street
780-820-1091

Pharmasave

■ 610 Patricia Street
780-852-5903

Rx Drugmart / IDA

■ 602 Patricia Street
780-852-4441



Jasper National Park Pass

You can get a Resident Pass or Work Pass at the Parks Canada Office in the train station.

Resident Pass

You can get a Resident Pass if your car is registered in Jasper. You will need to provide your vehicle registration, insurance and driver's licence.

Work Pass

You can get a work pass if you work in Jasper. You will need to provide proof of employment, like a letter from your employer, pay stub or staff ID.

Parks Canada Office

■ 607 Connaught Drive
780-852-6220



Mail

All mail goes to the local post office and is sorted into either PO Boxes or General Delivery.

You can have mail sent to General Delivery and collect any mail at the post office counter with your ID.

Jasper Post Office

■ 502 Patricia Street



Cable and internet

There are two main service providers for internet and cable TV in Jasper. Contact them for information on what's available and what their services will cost:

- Shaw
- Telus

Free wifi

You can find free wifi at these locations:

- Jasper Activity Centre
- Jasper Fitness and Aquatic Centre
- Jasper Library and Cultural Centre



Utilities

If you own a property or if you are renting, you may have to set up utilities such as gas, electricity, water and sewer.

Electricity and gas

The following companies offer services in Jasper:

- Alberta Cooperative Energy (ACE)
- ATCO
- Direct Energy Regulated Services
- Direct Energy Unregulated Services
- EasyMax by Enmax

Water and sewer

Contact the Municipal Administration Office to learn more about municipal utility services.

■ 780-852-6509
www.jasper-alberta.ca/p/utilities



Local kids at a summer COS program



Support services

Settlement Services

Settlement Services provides in-person support to refugees, permanent residents and newcomers, free of charge.

They can help you and your family with:

- Health care
- Education
- Housing
- Recreation
- Transportation
- Schools
- Employment
- Laws and regulations
- Translation services
- English instruction
- Transfer of international credits
- Unemployment insurance applications

■ 627 Patricia Street
780-852-2100

Community Outreach Services

Community Outreach Services (COS) offers free services for all ages in Jasper:

- Community programming
- Resources
- Advocacy
- Confidential, non-judgemental support

■ 627 Patricia Street
780-852-2100

Jasper Community Team Society (JCTS)

JCTS supports the programs and services offered by the Municipality of Jasper.

The JCTS fundraises for the:

- Caring Community Fund
- Mental Health Crisis Fund
- Child and Youth Participation Fund
- Jasper Crisis Team Fund

COS Outreach Workers can use these funds to support people in Jasper. You can donate to any of the JCTS funds.



Community Outreach and Settlement Services

Get to know the team


Safaa Harouni

Settlement Worker for school-aged children and their families

sharouni@jasper-alberta.ca
780-852-6536


Danel Cooke

Settlement Worker for adults

dcooke@jasper-alberta.ca
780-852-8070


Maggie McDowell

Outreach Worker for prenatal to preschool children and families

mmcdowell@jasper-alberta.ca
780-852-6535


Carla Gallop

Outreach Worker for elementary school children and their families

cgallop@jasper-alberta.ca
780-852-6544


Victoria (Tor) Begg

Outreach Worker for youth and teens and their families

vbegg@jasper-alberta.ca
780-852-6543


Ian Goodge

Outreach Worker for young adults and adults

igoodge@jasper-alberta.ca
780-852-6541


Janeen Keelan

Outreach Worker for adults and seniors

jkeelan@jasper-alberta.ca
780-852-6542


Kim Winand

Program Support Worker

kwinand@jasper-alberta.ca
780-852-2100

Jasper Employment and Education Centre (JEEC)

JEEC offers services including:

- Job searching, resume and cover letter writing
- Help preparing for interviews
- Information about worker's rights
- Employment insurance applications
- Training and tutoring

■ 631 Patricia Street
780-852-4418

Victim Support Services

Victim Support Services offers help in Jasper:

- Responding 24/7 to incidents of crime or sudden death with Jasper RCMP
- Emotional support and information
- Referrals to appropriate community supports
- Court updates, information, court preparation and accompaniment for victim witnesses

■ 780-740-2227

Jasper Crisis Team Fund

This fund is used to support those in need following a traumatic or crime-related event.

For more information or to access the fund, contact Community Outreach Services (COS).

■ 627 Patricia Street
780-852-2100



Community Outreach Services (COS) and Settlement Services
627 Patricia Street

Life basics



Mental health services

If you are in immediate harm call 911.

Help lines

If you are in crisis, talk to your doctor or call the following mental health lines:

AHS 24 Hour Crisis Line

■ 1-877-303-2642

Rural Distress Line

■ 1-800-232-7288

Crisis Text Line

■ Text "CONNECT" to 741741

Kids Help Line

■ 1-800-668-6868

Addiction and Mental Health Help Line

■ 1-866-332-2322

Indian Residential School Survivors and Family

■ 1-800-721-0066

Alberta's One Line for Sexual Violence

■ 1-866-403-8000

Emergency shelter

Yellowhead Emergency Shelter for Women

Confidential address located in Hinton.

■ 780-865-4359

Local mental health services

Hospital Emergency Department

■ 518 Robson Street

780-852-3344

Access Addiction and Mental Health

(Monday to Friday, 8:30 to 4:30 p.m.)

■ 1-888-594-0211

Mamowichihitowin Community Wellness Program

■ Hinton Friendship Centre

780-223-4055

Mental health training

Community Helpers

This program promotes mental well-being and aims to prevent suicide among youth and young adults.

Contact Community Outreach Services for more information about this training.

■ 780-852-6541

Our mental health changes all the time.
Check in with yourself often. How are *you* doing?

HEALTHY	REACTING	INJURED	ILL
<ul style="list-style-type: none"> • My mood changes are normal for me • I sleep as much as usual • I have enough energy • My body feels well • I'm going to school or work as usual • I enjoy being with others as much as usual 	<ul style="list-style-type: none"> • I feel more nervous, sad or irritable than usual • I sometimes have trouble sleeping • I'm tired • I have muscle tension or headaches • I'm putting off tasks • I'm less social than usual 	<ul style="list-style-type: none"> • I feel angry, sad or hopeless • I often have trouble sleeping • My energy level is very low • My body feels achy or sore • I'm missing school or work • I avoid being with others 	<ul style="list-style-type: none"> • I feel very anxious • I'm easily very angry • I can't fall or stay asleep • I have no energy • I feel sick • I can't complete tasks • I'm missing school or work • I avoid being with others
What to do Take care of yourself Check in with yourself	What to do Take breaks Talk to a friend	What to do Ask for help Put yourself first	What to do Ask for professional help Follow recommendations



Hospital (Seton Jasper Healthcare Centre)



Health care

Hospital (Seton Jasper Healthcare Centre)

The local hospital offers services including:

- 24-hour emergency care
- Lab and x-ray services
- Physiotherapy
- Occupational therapy
- Speech therapy
- Diet and nutrition support
- Mental health support
- Addiction prevention and support
- Nursing care in home or clinic
- Baby, child and adult immunizations
- Sexual health testing and treatment
- Cervical cancer testing
- Tuberculosis testing and treatment
- Support during and after pregnancy
- Breastfeeding support



■ 518 Robson Street
780-852-3344

Health Link

Call 811 to receive medical advice from a registered nurse over the phone. For more information, visit Health Link Alberta online.

Did you know?

In Jasper, you can access tests to check for many types of cancer.

Get tested regularly.

Learn more here:
screeningforlife.ca



Family doctor

See a family doctor for a check-up or non-emergency medical concern.

In Jasper, you can find a family doctor at the Cottage Medical Clinic.

Cottage Medical Clinic

■ 300 Miette Avenue
780-852-4885

Therapists (private practitioners)

There are private therapists in Jasper offering counselling and therapy services. A quick Google search will help you find one.

Prescription drugs

Prescription drugs are available at pharmacies. Pharmacists will give instructions on how to use your prescription.

Health care insurance

You can apply to the Alberta Health Care Insurance Plan (AHCIP) to get your Alberta Health Care Card.

If your application is approved, a Health Care Card will be mailed to you. Most medical needs are covered under the insurance.

Visit the Alberta Health Services website to find information about health benefits for low-income families.

■ www.albertahealthservices.ca

You can also look into private health care plans and employee assistance programs.



Cottage Medical Clinic





Documentation

Social Insurance Number

Your Social Insurance Number (SIN) is a unique nine-digit number assigned to you by the Government of Canada.

You must have a SIN number to work in Canada. You can also use a SIN number to access government programs and benefits.

All newcomers to Canada should apply for a SIN.

Apply online

Visit the Service Canada website for more information on what the SIN number is and how to apply online.



- 1-866-274-6627 (select option 1)

Apply in person

Service Canada comes to Jasper and works out of the Jasper Employment and Education Centre (JEEC). Contact JEEC to find out when they are in Jasper next.

- 631 Patricia Street
780-852-4418

Identification (ID)

A driver's licence is the most commonly used and accepted piece of ID for Albertans. If you do not have a driver's licence, you can get an ID card through an Alberta registry office.

The Jasper registry office is located in the Servus Credit Union.

- 308 Connaught Drive
780-852-5994

Driving

For information on how to renew, obtain or transfer an international driver's licence, visit the Government of Alberta website.

In Alberta your vehicle must have insurance and be registered to be on the road. To renew, obtain or see about transferring an international driver's licence, visit an Alberta registry office.

The Jasper registry office is located in the Servus Credit Union.

- 308 Connaught Drive
780-852-5994



Downtown, Patricia Street



Bank accounts

To open a bank account, visit a local bank. Bring valid identification. You can use your passport or driver's licence.

You can open an account even if you:

- Don't have a job
- Don't have money to put in the account right away
- Have filed for bankruptcy

In Jasper, there are four banks:

ATB (Alberta Treasury Branch)

- 404 Patricia Street
780-852-1810

CIBC (Canadian Imperial Bank of Commerce)

- 416 Connaught Drive
780-852-3391

Servus Credit Union

- 308 Connaught Drive
780-852-1175

TD (Toronto Dominion)

- 606 Patricia Street
780-852-6270

Other banks or federally regulated credit unions are available online.

Newcomer basics



Schooling in Canada

Public education is free for all Canadian citizens and permanent residents in elementary, junior high and senior high public schools.

Canadians must attend school until the age of 16. There are four levels of education. Learn more about early learning and schools in Jasper on page 25.

Kindergarten

Kindergarten is the first stage of education in Canada and is for children between the ages of four and five. Kindergarten is not mandatory in Alberta.

Kindergarten helps socialize children into a classroom setting. There are simple activities such as counting, singing, colouring and games.

Junior Kindergarten and Kindergarten programs are available here at the Jasper Elementary School and École Desrochers. Read more on page 25.

Elementary

Elementary school in Canada is mandatory. Children start around the age of six or seven in Grade 1. Elementary school continues until Grade 7. Classes educate students on basic concepts with a focus on “hands-on” learning and creative projects.

Secondary

Secondary education in Canada has two levels: junior high school and high school.

In Jasper, junior high includes Grades 7 through 9. The goal of this stage is to help students prepare for the next step, where courses are more difficult.

High school is the last stage of secondary education. In Jasper, it starts in Grade 10, and continues into Grade 12 (ages 16 to 18, depending on the student).



Children playing soccer



Children at school

Post-secondary education

After high school, students can apply to colleges and universities.

Post-secondary education in Canada is not free. Students must pay to attend college or university.

There are no post-secondary schools in Jasper.



Education and training for adults

Jasper Employment and Education Centre (JEEC)

JEEC offers learning opportunities like:

- Online and distance learning
- Professional skills development
- Language classes
- Webinars and workshops

■ 631 Patricia Street
780-852-4418

Transferring international education

Settlement Services can provide in-person assistance for transferring credits:

■ 780-852-2100
settlement@jasper-alberta.ca

Learn more about transferring credits on our website.
jasper-alberta.ca





Government

In Jasper, we are served by three levels of government.

Federal government

All of the provinces and territories are governed by the federal government.

The federal government is responsible for:

- Citizenship
- Passports
- Federal taxes
- Federal law
- National defence
- National parks (Parks Canada)
- The postal service

A Prime Minister of Canada and Parliament is democratically elected, usually every five years.

Provincial government

The Government of Alberta is responsible for:

- Education
- Social services
- Provincial law
- Hospitals
- Health care
- Provincial parks
- Highways

Alberta is divided into groups of voters in specific areas of the province. During a provincial election, the candidate in each of these areas (constituencies) who wins the highest number of votes becomes the Member of the Legislative Assembly (MLA) for that area (constituency).

The leader of the political party with the most winning candidates becomes the Premier of Alberta and leads the provincial government.

Local government

Our local government is the Municipality of Jasper.

Local government is responsible for:

- Road clearing and maintenance
- Water supply
- Community centres
- Municipal taxes
- Making and enforcing bylaws
- Waste management

Read more about local government on page 22.



Legal system

Canada has a system of laws made by different levels of government. The laws apply to everyone.

Canadian Charter of Rights and Freedoms

The Canadian Charter of Rights and Freedoms guarantees your basic human rights and freedoms. You can find the Charter online or in our citizenship books.

Canadian police

The Royal Canadian Mounted Police (RCMP) are the official police service of Canada. Laws are enforced by the police, who must serve and protect all people equally.

Police in Canada are separate from the government and from the military. You can ask police officers for help in many situations.

The police service is responsible for:

- Protecting life and property
- Maintaining peace and order
- Preventing and investigating crime
- Enforcing municipal, provincial and federal laws

If you are arrested:

- Police officers will show you their badge (identification) and tell you who they are
- Police officers will tell you why you are being approached or arrested

You have the right to:

- Request to speak with a lawyer before sharing any information other than your name and address
- Ask the police officer to show you their identification
- Have a translator with you



Sergeant Rick Bidaisee





Jasper townsite



About Jasper

Population

The last federal census was held in 2021. The population of year-round citizens in Jasper is around 4,700 people. The town sees up to 12,000 seasonal workers each year.

Typical weather

Weather in the mountains changes fast. Spring starts in May but there will be lots of snow on the mountains still. Summer starts in June, with long days.

Fall arrives in September, and it starts to cool down quickly. Winter can come as early as October or November. The long winter season can be very cold.

July is the warmest month in Jasper with an average temperature of 22 °C.

January is the coldest month with an average of -11 °C, although it can get colder than -30 °C.

Plants and animals

The town of Jasper is in a national park, so we need to take extra care to protect the plants, trees and shrubs that grow here naturally.



Before you plant a tree or shrub on your property, check out this list of trees and plants that work best for the park.

Jasper National Park is home to many wild animals such as elk, bighorn sheep, deer, bears, lynx and cougars. Give wild animals the space they need. You protect them when you don't approach or feed them.



History of the land

The present-day Municipality of Jasper is located on Treaty 6 and 8 Territories. For as long as we know, a diversity of Indigenous Peoples used this land as a meeting ground, gathering place, travelling route and home. Over 26 Indigenous partners remain connected to this area.

The first recorded European to visit the Athabasca Valley was Surveyor David Thompson in 1810. At this time and throughout the 1800s, Indigenous Peoples continued to care for the land while they provided valuable knowledge and guidance to European explorers and fur traders.

Creation of Jasper Forest Reserve

When Jasper Park Forest Reserve was created in 1907, Indigenous Peoples were forcibly removed and excluded from this part of their Traditional Territories. The land was used for European settler recreation and profit.

Following the removal of Indigenous Peoples, mountains, rivers and other parts of the landscape were renamed with settler colonial names.

Jasper townsite and tourism

The creation of the railway across Canada in the early 1900s led to more people settling in what we now call the Jasper townsite. Today, Jasper is a World Heritage Site with over 2 million visitors passing through the park gates each year.

Ongoing learning

More details about the history of this area and creation of Jasper National Park can be found on the Parks Canada website.



The Municipality of Jasper is engaged in ongoing learning as we build relationships with Indigenous partners who are connected to these lands.

This brief overview of Jasper's history is a starting point as we continue to partner with Indigenous Peoples to tell the history of Jasper accurately and honestly.

Learn more about how to stay safe and protect wild animals.
parks.canada.ca





Our Mayor and Council

from left to right

Helen Kelleher-Empey, Councillor
hkempey@jasper-alberta.ca

Scott Wilson, Councillor
swilson@jasper-alberta.ca

Kathleen Waxer, Councillor
kwaxer@jasper-alberta.ca

Richard Ireland, Mayor
rireland@jasper-alberta.ca

Ralph Melnyk, Councillor
rmelnyk@jasper-alberta.ca

Wendy Hall, Councillor
whall@jasper-alberta.ca

Rico Damota, Councillor
rdamota@jasper-alberta.ca

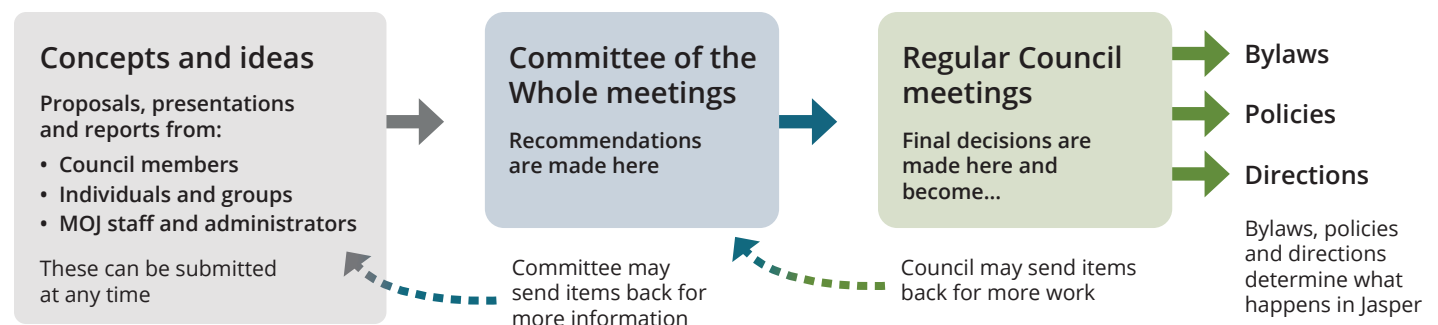


Local government

Jasper is represented by an elected Mayor and a six-member Council. The current Council and Mayor were elected to office in October 2021 for a four-year term. You're always welcome to contact Council.

The Municipality of Jasper is unique because it is in a national park. Governance is shared between the Municipality and Parks Canada. The Municipality manages all municipal matters except for land-use planning and development. These are under the authority of Parks Canada.

How Council makes decisions





Council's Strategic Priorities

Council identifies Strategic Priorities based on what areas they think will benefit the community most.

After they choose the Strategic Priorities, staff must make sure their work advances these areas.

The 2022–2026 Strategic Priorities focus on:

- Fostering a healthy community
- Addressing housing challenges
- Maintaining strong relationships with residents, other governments and a wide variety of external groups
- Caring for the environment
- Advancing organizational excellence
- Advocating for the community

What ideas do you have that might fit with Council's Strategic Priorities?



We want to hear from you!



Attend public sessions

Municipal staff may hold public information sessions. These sessions will help you understand current issues and projects.

You can ask questions and share your opinions.



Attend Community Conversations

Join a Community Conversation to share your thoughts and ideas on how to make Jasper a better place to live.

Read more on page 47.



Write to Council

Ask questions and share your opinions.

Email: info@jasper-alberta.ca

Write a letter: PO Box 520, T0E 1E0



Watch meetings

Watch Committee of the Whole meetings and Regular Council meetings online live on Zoom or watch the recordings later on YouTube.

Regular Council meetings

1st and 3rd Tuesday of the month at 1:30 p.m.

Committee of the Whole meetings

2nd and 4th Tuesday of the month at 9:30 a.m.



Important bylaws

Anti-idling

- Vehicles are not permitted to be idling. The fine for idling is \$ 100.
- Vehicles can idle long enough to defrost the windshield.
- Vehicles may idle if they are “working,” which includes emergency vehicles and refrigeration vehicles.

Conduct in public places

- Yelling, screaming profanities and fighting in a public place are not allowed.

Domestic animal

- Dogs and cats must have an annual licence.
- Dog waste must be picked up and disposed of.
- Dogs must be kept on a leash.
- Dogs cannot be a disturbance to others.

Noise

- You cannot disturb the peace of your neighbour.

Nuisance

- You cannot be a nuisance to your neighbours.
- Nuisance means any condition on property that is untidy, unsightly and dangerous to health or which interferes with the use or enjoyment of other lands.

Solid waste

- No illegal dumping is allowed. Illegal dumping includes leaving unwanted furniture by residential garbage bins.

Traffic

- Cyclists must obey the rules of the road.
- Cyclists cannot ride their bikes on the sidewalk, unless they are 12 years old or younger.
- Skateboarding and rollerblading are not permitted in the downtown core.

Cannabis consumption

- You cannot consume cannabis in any public place within the Municipality of Jasper.

Smoking control

- You cannot smoke in any business or outdoor patio.
- You cannot smoke in taxis or other forms of public transport.

Waste reduction

- Businesses and people are encouraged not to use plastic bags.

Camping

- You cannot camp on any land within the Municipality of Jasper.





Early Childhood Educator at Wildflowers



Early learning and childcare

Jasper has early learning and childcare options.

Wildflowers Childcare

Wildflowers offers the following services:

- Early Learning program (birth to school age)
- Out-of-School Care program (Kindergarten to Grade 6)
- Summer Out-of-School Care (Kindergarten to Grade 6)

■ 780-852-4666
wildflowerschildcare@jasper-alberta.ca

Les Petits Cailloux

Les Petits Cailloux offers Francophone daycare and preschool programs for children aged three to five.

■ 780-852-1119
Preschool: petitscailloux@centrenord.ab.ca
Daycare: petitscailloux@fpfa.ab.ca

Roots and Wings Preschool

Roots and Wings Preschool offers early learning programs for children aged three to four years old.

■ 780-852-4447 (school office)



Schools

Jasper has schooling for children age 5 to 18.

École Jasper Elementary School (EJES)

- Kindergarten to Grade 6 students
 - Full-time English or French immersion programs
- 300 Elm Avenue
780-852-4447

Jasper Junior/Senior High School (JJSJS)

- Grade 7 to Grade 12 students
 - Full-time English or French Immersion programs
- 401 Bonhomme Street
780-852-3316

École Desrochers

- Kindergarten to Grade 12
 - Full-time French language programs
- 302 Elm Avenue
780-852-1119



Jasper Municipal Library and Cultural Centre



Library and Cultural Centre

The Library and Cultural Centre is shared space that houses:

- The Jasper Municipal Library
- Habitat for the Arts
- Jasper Artists Guild and Gallery (JAG)
- L'Association Canadienne Française de Jasper (ACFA)
- Council Chambers

Jasper Municipal Library

The library is a welcoming space, learning centre and hub for our community and visitors.

The library offers:

- Books and electronic media
- Free wifi
- Computer access
- Local information
- Areas to study, work and read

Library membership is free for residents of all ages.

■ 500 Robson Street
780-852-3652
<https://jasperlibrary.ab.ca>

L'Association Canadienne Française de Jasper (ACFA)

ACFA offers local programming and services in French.

■ 780-852-7476
<https://jasper.acfa.ab.ca>

Jasper Artists Guild (JAG) and gallery

JAG is an artist-run centre for visual fine arts.

Contact the gallery or visit their website for opening hours and current exhibitions.

■ 780-852-1994
www.jasperartistsguild.com

Habitat for the Arts

Habitat for the Arts is a community space for exploring the arts. Habitat offers various classes and workshops as well as community programming featuring resident and visiting artists.

■ 780-883-2787
<https://habitatforthearts.com>

The Library of Things works just like a library for books.

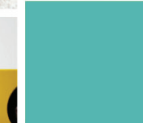
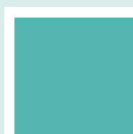
Our goal is to help reduce waste through sharing.

- Tools like a power drill or saw
- Kitchen items like a stand mixer or slow cooker
- Household items like a vacuum or steam cleaner
- Kids items like puzzles, games and toys

Visit our website or the Jasper Activity Centre to see what's available and reserve an item.

305 Bonhomme Street
780-852-3381

jasper-alberta.ca



Jasper basics



305 Bonhomme Street

Recreation services

Jasper has many recreation services and facilities to serve the community. Drop in or buy a membership.



Activity Centre

- Arena
- Squash/racquetball court
- Half court for basketball
- Tennis courts and pickleball court
- Curling rink and lounge
- Dance studio
- Multi-purpose space (gymnastics area)
- Multi-purpose hall and stage
- Meeting space
- Quiet room
- Seniors' lounge
- Food concession
- Equipment rentals

Children and youth can use these facilities:

All courts:

- Ages 11 and under must be supervised by an adult.
- Ages 12 and up can use the courts unsupervised.

■ 305 Bonhomme Street
780-852-3381



Hockey players at the arena

See the Arena Schedule for
public skating times:
jasper-alberta.ca/p/arena





Swimming pool and waterslide



Aquatic Centre

- 25- metre pool with six lanes
- Warmer wading pool for children
- Waterslide
- Catch pool for rehabilitation
- Hot tub and steam room

Children and youth can use these facilities:

- Anyone under 18 must pass the facility swim test to be on their own in water that is chest deep or deeper.
- Children under 6 must have a guardian within arm's reach.
- Children under 8 who have passed the facility swim test may swim on their own, but must have a guardian in the facility.
- Children who are 8 and up who have passed the facility swim test may swim on their own without a guardian in the facility.
- A guardian is someone who is at least 14 years old and has passed the facility swim test.

■ 305 Bonhomme Street
780-852-3663

The Aquatic Centre offers aquafit classes, swimming lessons and a junior lifeguard swimming club.

For the schedule or to register:
jasper-alberta.ca/p/aquatic-centre



Fitness Centre

- Bouldering wall
- Weight room
- Spin room
- Stretch room

Children and youth can use these facilities:

Bouldering wall:

- Ages 12 and under must be supervised by an adult.
- Ages 13 and up can climb unsupervised.

Cardio equipment:

- Ages 12 and 13 must be supervised by an adult.
- Ages 14 and up can use the equipment unsupervised.

Weight room:

- Age 14 needs to be supervised by an adult.
- Ages 15 and up can use the weights unsupervised.

■ 305 Bonhomme Street
780-852-3663

2023 recreation membership rates

Children and youth under the age of 18 who live in Jasper get a free pass to the recreation facilities.

Recreation all access

Weight room, pool, bouldering wall, arena and racquet courts

	Adult	Child/Youth/ Senior	Family
10-use	\$126	\$94	
1-month	\$210	\$156	\$586
3-month	\$355	\$296	\$888
6-month	\$474	\$395	\$1,183
12-month	\$710	\$592	\$1,775

Racquet sports

Racquetball, squash and tennis courts

	Adult	Child/Youth	Senior
10-use	\$88	\$42	\$42
4-month		\$120	
6-month	\$214		\$167

Fitness Centre

Weight room, bouldering wall, arena and racquet courts

	Adult	Child/Youth/ Senior	Family
1-month	\$142	\$106	\$342
3-month	\$224	\$187	\$560
6-month	\$299	\$249	\$746
12-month	\$448	\$373	\$1,119

Aquatic Centre

Pool access only

	Adult	Youth/ Senior	Child	Preschool	Family
10-use lane	\$73				
10-use	\$82	\$73	\$59	\$47	\$216
1-month	\$126	\$104	\$80	\$63	\$288
3-month	\$200	\$167	\$130	\$98	\$500
6-month	\$267	\$223	\$179	\$137	\$667
12-month	\$400	\$334	\$269	\$205	\$1000

Drop-in rates

Recreation all access

Adult \$14
 Child/Youth/Senior \$11
 Preschool climb free with adult

Aquatic Centre

Adult \$10
 Youth/Senior/Adult lane \$9
 Child \$7
 Preschool \$6
 Infant free with adult
 Family \$24

Public skating

Adult/Senior \$5
 Child/Youth \$3
 Preschool free with adult

Shinny hockey

Adult/Senior \$10
 Child/Youth \$6
 Preschool free with adult

Shower only (limited showers)

All ages \$5

Infant: 2 years and under

Preschool: 3 to 5 years

Child: 6 to 12 years

Youth: 13 to 17 years

Adult: 18 to 54 years

Senior: 55 years and up

Family: Two adults and up to five additional family members under 18 years



Do you own a business in town?

Ask us about our corporate discount program.

To get started, your business needs to fill out a contract with us.

After that, your staff can come in and request a pass to our gym, bouldering wall or pool at a lower rate.

Contact us for more information.

780-852-3663

aquatic@jasper-alberta.ca

Book a free tour of the gym and pool!

We'll answer your questions and tell you:

- How to use the equipment safely
- Where the changerooms are
- What activities and programs are available

Contact us to book your tour.

780-852-3663

aquatic@jasper-alberta.ca

Facility rentals



Rent or book our recreation facilities for private events.

Rooms and halls

- Meeting rooms
- Event rooms
- Multi-purpose hall and stage
- Industrial kitchen
- Upper or lower curling lounge

Recreation spaces

- Arena
- Curling rink
- Squash/racquetball courts
- Tennis courts
- Swimming pool
- Bouldering wall
- Swimming pool with waterslide, hot tub and steam room

Contact the Activity Centre to make a booking.

780-852-3381

rentals@jasper-alberta.ca



Share your *passion!*

**Do you have a skill or
passion you want to share
with the community?**

Do you want to inspire
people but you're not sure
where to start?

We can help.
Our Share Your Passion
program is for you!

Here's some of the ways we can help you share your skills and passions:

- Supply a space at little or no cost
- Work with you to develop your idea
- Provide marketing tools
- Walk you through the Share Your Passion Toolkit

Fill out the form on our website to get started.

After we receive your form, a member of our staff will contact you to work on next steps.

Contact us for more information:

780-852-2100

community@jasper-alberta.ca



Municipality of Jasper:
Share Your Passion!

jasper-alberta.ca



Doing business in Jasper

Jasper is home to a thriving business community, with motivated residents who want to shop locally.

On our website, you will find information on how to:

- Start a business
- Apply for or renew a business licence
- Apply to renovate or build in Jasper
- Update your business information
- Find resources for you and your staff
- Sign up to get emergency alerts

There are lots of great organizations that support businesses.



Community Futures West Yellowhead (CFWY)

Community Futures West Yellowhead offers the following services for small businesses in rural Alberta:

- Loans
- Tools
- Mentoring
- Guidance
- Courses

■ 780-865-1224
CFWY@albertacf.com

Jasper Park Chamber of Commerce

Jasper Park Chamber of Commerce brings the business community together to work towards common goals.

■ 780-852-4621
admin@jpcc.ca

Jasper Employment and Education Centre (JEEC)

The Jasper Employment and Education Centre helps businesses recruit great staff.

■ 780-852-4418
info@jasperemployment.com

Tourism Jasper

Tourism Jasper promotes Jasper all over the world. They have an ambassador program which is a great way for you or your staff to learn all about Jasper.

■ 780-820-1006
info@jasper.travel



Pets

Bylaw regulations

Here are some rules to remember about pets:

- Dogs and cats must have an annual licence
- Dog waste must be picked up and disposed of
- Dogs must be kept on a leash
- Dogs cannot be a disturbance to others

Purchase a licence

Animal licences help us:

- Track down lost animals
- Ensure animals are safe for the community
- Contact pet owners if needed

A licence costs \$15 for a neutered or spayed cat and \$30 for a neutered or spayed dog. Licence fees are higher for non neutered/spayed animals.

You can buy a licence at the Administration Office.

■ 303 Pyramid Lake Road

Vet services

The Jasper and Valemount Veterinary Clinic provides pet health care.

■ 6 Stan Wright Drive
780-852-5551
reception.jvc@telus.net

Jasper Pet Outpost

Jasper Pet Outpost offers dog daycare, kennel services, pet food and more.

■ 48 Stan Wright Drive
825-422-0010

Dog park

The Jasper off-leash park is located just off of Highway 93A on Sleepy Hollow Road, across the train tracks from town.

You can find it on the map at the back of this guide.



Centennial Park



Parks and playgrounds

Robson Park

- Firepits (winter)
- Ice skating (winter)
- Picnic tables

■ 500 Robson Street

Commemoration Park

- Playing field for soccer or other grass sports
- Concert stage, which is available for rent

■ 324 Pyramid Lake Road

Fireman's Park and Playground

- Playground
- Basketball courts

No dogs allowed.

■ Corner of Bonhomme Street and Aspen Crescent

Lions Park and Playground

- Playground
- Basketball courts

No dogs allowed.

■ Corner of Pine Avenue and Turret Street

Centennial Park and Playground

- Soccer/rugby pitch
- Two baseball diamonds
- Log cabin with kitchen, public washrooms and patio
- Picnic area and playground

■ 520 Turret Street

Skate Park

The skate park is open to skateboards, scooters, BMX bikes and in-line skates (made for use on ramps, not regular street skates).

Children under 10 must be supervised by an adult and protective gear is recommended.

■ Located beside Fitness and Aquatic Centre

Bike Park

The bike park is open to all ages and all skill levels.

Proper safety gear is recommended. Adult supervision of children is recommended. If the trail is wet or muddy, wait until it is dry to ride.

■ West end of Connaught Drive

Rentals

Commemoration Park and Centennial Park can be booked for special group activities.

■ 780-852-3381



Parks Canada Information Centre lawn, also known as the Patch



Summer activities

Here are some free activities to do within or close to the Jasper townsite.

Hang out at the Patch

The Parks Canada Information Centre lawn is locally known as “the Patch”. It’s a great spot to enjoy the hustle and bustle of our community.

Lake spots

The following lakes are great to visit on a hot day!

- Lake Annette
- Patricia Lake
- Pyramid Lake
- Lake Edith

Beaches

You can find our “Rocky Mountain beaches” at all the lakes above. The water is cold and clear with a mix of sand, dirt and small rocks on the beach.

Watersports like canoeing, kayaking and stand-up paddleboarding are allowed on these lakes.

Fishing

You need a fishing licence to fish in Jasper National Park. Find out more at the Information Centre.



Lake Annette

Jasper basics

Hike, walk, run or bike near town

There are many trails accessible from town that you can use. Download an app with a GPS trail map so you don't get lost on the trails. Read more about trail safety from Parks Canada.

Town trail to Bighorn Alley

This trail wraps around the town of Jasper and has very little elevation gain until you get to the Bighorn Alley trail which heads east out of town towards the Maligne Lake road.

Trails on the Bench

The "Bench" is the large forested area on the North side of town. Various trailheads are along Bonhomme and Cabin Creek, and there are signs outlining the different trails you may walk. As a starter, Trail 3e from the Cabin Creek trailhead is a relaxed 2-km loop with a bit of elevation gain and nice views.

Old Fort Point

Hiking up Old Fort Point provides access to great views of town and the Icefields Parkway. If you're not up for the elevation gain, you can access other nice trails along the river from the Old Fort Point parking lot.

Lac Beauvert Loop

Lac Beauvert can be accessed from the Old Fort Point Road or from Jasper Park Lodge. The 5-km loop is relatively easy and has fantastic views.



A trail by Old Fort Point



Friends of Jasper Hiking Club
at Valley of the Five Lakes

Volunteer on the trails

Friends of Jasper National Park is a local organization that offers programs and volunteer opportunities.

You can learn about the history of the park, the animals and plants in the area and the things we can each do to protect the park.

Here's what you'll find through Friends of Jasper:

- Hiking Club
- Historical tour of town
- Programs about nature
- Special events all about the park
- Volunteer opportunities on the trails

Friends of Jasper volunteers help pack down snow on trails in the winter, making them easier to use. They also help maintain trails in the summer.

If you are interested in volunteering outside in nature, this is a great place to start!

■ info@friendsofjasper.com

780-852-4767

www.friendsofjasper.com



Community Calendar

The Community Calendar has up-to-date activities and events happening in Jasper.

Search by category to find the activities you want to do.

Click “save to your calendar” to save anything to your own schedule.



Submit an event

You can add your event to the calendar if it is open to the public.

Fill out the form on our website.

jasper-alberta.ca



Winter activities

Hike, walk, run or bike near town

There are many trails accessible from town that you can use. Download an app with a GPS trail map so you don't get lost on the trails.

In the winter it's a good idea to use ice cleats on your boots and studded or fat tires on your bike. Read more about trail safety from Parks Canada.

Skating

You can skate at the arena in the Activity Centre. We also have two outdoor skating rinks at Robson Park and Lions Park.

There are many lakes around Jasper that freeze in the winter and can be safe for skating. Check out the Jasper Wild Ice Skaters Facebook group for safety tips.

Sledding

Church Hill is popular spot for sledding. It is located at the corner of Bonhomme Street and Pyramid Lake Road. You can also go sledding at Centennial Park.

Skiing

Within town, you can cross-country ski at the school field and Centennial Park field.

There are also many cross-country ski trails a short drive from town like Whistler's Campground and Pyramid Lake Fire Road.

You can downhill ski at Marmot Basin, which is a half-hour drive from town.



Year-round activities

Little libraries

There are a few “little libraries” around town where you are welcome to take a book or leave a book. Look for little wooden boxes with books in them.

Mixed bag of games

The Activity Centre has an assortment of games and activities available to borrow for free.



Locals enjoying sledding in town



Wildfire smoke



Emergency information

Know the risks

From landslides to floods and wildfire, various disasters can affect the safety of residents in any community. In addition to natural disasters, other incidents such as power outages and transportation accidents may also affect you and your family.

In Jasper, the most likely risks to community safety include wildfires and toxic spills.

Wildfires

In recent years, mountain pine beetles have killed thousands of trees around Jasper, increasing the wildfire risk to our community.

In the event of a large wildfire, first responders will be busy fighting the fire. You should be ready to get out of Jasper and look after yourself and your family for at least 72 hours.

Toxic spills

Jasper has a major highway and a railway close to town. This means toxic materials may spill and cause a risk to public safety. If this happens, you may be directed to evacuate or shelter in place.



Jasper Emergency Services



Emergency planning

Disasters can happen with little or no warning. It's important to be prepared.

During a disaster, it may take emergency workers some time to reach you. You should be prepared to take care of yourself and your family for at least 72 hours.

Sign up for notifications

The Municipality of Jasper has an emergency alert system. Sign up to get emergency information and updates.

■ www.jasper-alberta.ca



These webpages will also have up-to-date information on emergencies:

- Municipality of Jasper website page
- Municipality of Jasper Facebook page
- Jasper National Park Facebook page
- Jasper National Park website

To get notifications about provincial emergencies, download the Alberta Emergency Alert app and set your location to Jasper.

Vulnerable Persons Registry (VPR)

Sign up for the VPR if you require extra care or support in an emergency.

■ www.jasper-alberta.ca/p/vpr

Make a plan

Get together with your family to work on your emergency plan. Make sure everyone understands what would happen and what to do. Remember to plan for your pets as well.

There is an emergency planning sheet at the back of this guide. You can also read the Jasper Evacuation Guide. Pick one up at the Activity Centre or at Community Outreach Services.

Get a kit

Put together an emergency kit and keep it somewhere easy to find. Make sure your kit is easy to carry and that everyone in the home knows where it is.

See the planning sheet at the back of this guide for a list of things for your kit.



In an emergency

- Follow your emergency plan
- Use your emergency kit
- Make sure you are safe before you help others
- Listen for emergency alerts
- Listen to radio and TV for more information
- Follow instructions from authorities

Depending on the type of emergency, you may be directed to evacuate or shelter in place.

Evacuations

The Municipality of Jasper may issue two kinds of evacuation notices. Know the difference.

Evacuation Alert

An Evacuation Alert tells people to prepare for an evacuation. If you are ready to go and can evacuate early, please do so.

Evacuation Order

An Evacuation Order tells people to evacuate immediately.

Shelter in place

In an emergency, you may be directed to shelter in place. This means the best way to protect yourself and your family is to stay indoors.

To shelter in place:

- Close and lock all windows and exterior doors
- If you are told there is a danger of explosion, close the window shades, blinds or curtains
- Turn off all fans, heating and air conditioning systems
- Close the fireplace damper
- Get your emergency kit
- Pick a small room inside your home with few or no windows and stay there

Keep listening for updates from local officials. Directions will vary depending on the situation.

Directions to shelter in place are usually provided for a few hours, not days or weeks.





Parking

It's easy to get around Jasper on foot or on a bicycle. If you are driving, there are lots of places to park.

Parking guidelines

- Vehicles must park facing the direction of travel
- Accessible stalls are available for valid permit holders
- You cannot park or stop by yellow curbs or cross-hatched white lines
- Some stalls are for buses or taxis only
- You cannot park where it obstructs traffic
- Recreational vehicles (RVs) longer than 7.5 metres may not park on the streets downtown. There is off-street parking for large RVs on the south side of Connaught Drive, past the train tracks just outside of town.

RV, trailer and commercial parking rentals

Jasper-based businesses can rent a stall by the month from the RV, trailer and commercial parking lot (not pictured on the map).

Fees:

- Stall length of 22 feet: \$150 +GST per month
- Stall length of 38 feet: \$200 +GST per month

Jasper-based businesses wishing to rent a stall must email Bylaw Enforcement Services.

All emails must contain contact details, make, model and dimensions of the equipment you wish to park.

■ bylaw@jasper-alberta.ca

Did you know?

You are not allowed to let your vehicle run unnecessarily in the Municipality of Jasper. This is called idling.

You may idle your vehicle to defrost the windshield. Once the windshield is clear, you must drive away or turn it off.



Visit our website for up-to-date information on parking:
jasper-alberta.ca



Hop on a bike. It's the best way to get around town!
Just ask "Grandpa" on his daily ride.

Town services



Roads and streets

The Municipality maintains roads and streets throughout all seasons.

Priority snow plow routes

These routes show which streets will be plowed first after a snowfall.



It is your responsibility to remove snow and ice from your sidewalk. Contact COS if you cannot remove the snow yourself.





Fire department

The Jasper Fire Department has a full-time Fire Chief, Deputy Chief, Captain and Administrative Assistant. There are also 25 volunteer firefighters, making up the Jasper Volunteer Fire Brigade.

Jasper Volunteer Fire Brigade (JVFB)

The Jasper Volunteer Fire Brigade is a dedicated group of volunteers who provide the Jasper townsite and parts of Jasper National Park with firefighting and rescue services.

Response area

The Jasper Fire Department's response area includes the townsite and Jasper National Park.

Services provided

The Jasper Fire Department (JFD) responds to about 100 calls per year. Most of the calls are for motor vehicle incidents.

JFD also provides:

- Fire suppression
- Dangerous goods response
- Special rescue
- Fire inspection
- Fire investigation
- Wildland urban interface facility protection
- Critical incident stress management
- Fire prevention education
- Preschool to Grade 12 fire education
- Local business staff training
- Hotel fire safety courses
- Fire extinguisher training
- Community sponsorship
- SCUBA and SCBA breathing air refills

The fire department is also actively involved in emergency planning, fire prevention and safety.

- Mathew Conte, Fire Chief/Director of Emergency Management
mconte@jasper-alberta.ca
- Don Smith, Deputy Fire Chief
dsmith@jasper-alberta.ca
- Kelly Dawson, Captain of Training and Prevention
kdawson@jasper-alberta.ca



Captain Kelly Dawson



Cemetery

The Jasper Cemetery is located on Highway 16, near the east entrance of the Jasper townsite.

Visit the website for more information about arranging a burial.

- info@jasper-alberta.ca
- 780-852-6503
- www.jasper-alberta.ca/p/cemetery



Remembrance Day at the Jasper Cemetery

Household waste

Jasper doesn't have individual household garbage collection. You need to find your neighbourhood waste bin and dispose of your household waste. The bins are colour-coded for different types of waste:

- Green is for compost
- Blue is for recycling
- Brown is for waste that cannot be composted or recycled

All waste bins in Jasper have special latches that keep animals out.



Composting

Kitchen compost bins are located beside most residential waste bins in Jasper.

Can be composted:

- Fruit and vegetable waste
- Egg shells
- Coffee grounds and filters

Cannot be composted:

- Meat and bone scraps
- Coal ash
- Grass and yard waste
- Compostable bags and containers
- Chemicals or cleaners
- Pet waste
- Plastic of any kind

Do not put any form of plastic in the compost bins.



A residential garbage bin



Recycling

Jasper has two places where you can bring recycling:

- Activity Centre parking lot, Pyramid Lake Road
- S-Block in the Industrial Park

Find these locations on the map on the back page.

These items can be recycled:

- Glass and tin
- Mixed paper
- Cardboard
- Grass and yard waste
- Plastic
- Drinking containers
- Small batteries
- Bicycle tires (S-Block location only)

Commercial cardboard drop-off

Businesses can drop off commercial cardboard to be recycled at the Municipal Operations Building:

Monday to Friday between 1 p.m. and 3 p.m.

Please make sure boxes are flattened.

■ 3 Compound Road (go to the east bay door)

Beverage containers

There are beverage recycling bins in various locations around town. You can also drop off beverage containers to either recycling location.

The Jasper Bottle Depot is run by an independent business, separate from the Municipality of Jasper. You can return beverage containers for money at the bottle depot. It is located across the street from the S-Block recycling location.

Every beverage container has a refund of either 10 or 25 cents.

For information or hours, call the bottle depot.

■ 780-852-5556



The “town trail”



Items for the landfill

Jasper Transfer Station

The following items need to be brought to the Jasper Transfer Station:

- E-waste
- Hazardous waste
- Appliances
- Metal
- Wood
- Large items like furniture

The transfer station is outside of town on Highway 16 East. It is open for the public to use for a fee.

Hours of operation

Sunday and Monday	Closed
Tuesday to Friday	8:00 a.m. to 4:30 p.m.
Saturday	8:30 a.m. to 12 p.m.



Sustainability tips

- Walk or bike
- Drink tap water
- Fill reusable bottles
- Start composting
- Recycle
- Ask the post office to stop receiving flyers in your PO box
- Shop local instead of ordering online to reduce packaging waste and carbon emissions
- Bring your own bag when you shop
- Bring your own re-usable container or to-go mug with you when you buy food or drink

Be a conscious consumer

You can research the products you buy and choose to support sustainable brands. Remember to ask yourself these questions before buying something:

- Can I make it?
- Can I borrow it?
- Do I really need this?
- Can I buy it locally?
- Can I buy it second-hand or used?





Community Conversations

You are invited to take part in something called Community Conversations.

What happens at Community Conversations?

At these conversations, we talk about what's happening in town and the needs of community members.

We talk about how to make Jasper a great place to live. We work together on programs or community events that support people of all ages.

Each conversation is one hour long.

Community Conversations
schedule

jasper-alberta.ca



Did someone new just move into your neighbourhood?

Ask us about our new neighbour welcome kit.

You can pick up a kit from Community Outreach Services and deliver it to your new neighbour to welcome them.

You can also sign up to become a neighbourhood connector and host a neighbourhood activity or celebration.

Contact us to learn more!

■ community@jasper-alberta.ca

Get involved



Community groups

Jasper is full of vibrant, unique and welcoming community groups. You can easily join a board or committee and help in many different ways.

All the groups in the list below offer opportunities to get involved through programs, boards and events.

Arts and culture

Gay Straight Alliance (teens)

780-852-6543

Jasper Artists Guild (JAG)

www.jasperartistsguild.com

Jasper Community Habitat for the Arts

780-883-2787

Facebook: Jasper Community Habitat for the Arts

Jasper Folk Music Festival

volunteersjfmf@gmail.com

www.jasperfolkmusicfestival.ca

Jasper Municipal Library Board

<https://jasperlibrary.ab.ca>

Jasper Pride Festival Society

contact@jasperpride.ca

<https://jasperpride.ca>

Jasper Theatre Productions

info@jaspertheatre.ca

<https://jaspertheater.ca>

Jasper Yellowhead Historical Society

www.jaspermuseum.org

L'Association Canadienne Française de Jasper (ACFA)

780-852-7476

jasper@acfa.ab.ca

Out Jasper LGBTQA Society

out.jasperlgbtq@gmail.com

<https://outjasper.wordpress.com>

Food and health

Jasper Food Bank

780-931-5327

jasperfoodbankmanager@gmail.com

Jasper Food Recovery

jasperfoodrecovery@gmail.com

<https://jasperfoodrecovery.wordpress.com>

Jasper Healthcare Foundation

780-852-3344 (switchboard)

Facebook: Jasper Healthcare Foundation

Jasper Local Food Society

jasperlocalfood@gmail.com

Facebook: Jasper Local Food Society



Locals at a market



Residents at the Newcomer Network

Community

Communities in Bloom

www.communitiesinbloom.ca

Community Helpers

780-852-6541

igoodge@jasper-alberta.ca

Jasper Community Team Society

jaspercommunityteamsociety@gmail.com

www.jaspercommunityteamsociety.ca

Jasper Local Immigration Partnership (JLIP)

jlip@jasper-alberta.ca

Facebook: Jasper - Local Immigration Partnership

Jasper Rotary Club

<https://portal.clubrunner.ca/471>

Facebook: Jasper Rotary Club

Jasper Seniors' Society

jasperseniorssociety@gmail.com

Jasper United Church Thrift Shop

780-852-4334

www.jasperunitedchurch.com

Jasper Volunteer Fire Brigade

Facebook: Jasper Volunteer Fire Brigade

Newcomer Network

newcomers@jasper-alberta.ca

Snow Angels - Winter snow shovelling

780-852-2100

Education and childcare

Advocates for Special Kids (ASK)

community@jasper-alberta.ca

Friends of Jasper Childcare Board

www.jasper-alberta.ca

Environmental

Friends of Jasper National Park

780-852-4767

www.friendsofjasper.com

Here is a fun list of things to see and do around Jasper!

Add your own ideas at the bottom.

- ☐ Go ice skating
- ☐ Play basketball at Lions Park
- ☐ Swim at the Aquatic Centre
- ☐ Visit Fireman's Park
- ☐ Join COS* Stay and Play
- ☐ Join COS* Indoor Playgroup
- ☐ Swim in Cabin Creek
- ☐ Find a Fairy Door
- ☐ Attend library story time
- ☐ Play games in the park
- ☐ Listen to live music
- ☐ Star gaze
- ☐ Enjoy a beach day at the lake
- ☐ Find a Little Library
- ☐ Volunteer
- ☐ Hike Old Fort Point
- ☐ Walk the town trail
- ☐ Attend a Community Dinner
- ☐ Join a Community Conversation
- ☐ Take a class from JEEC**
- ☐ Attend Museum Coffee Hour
- ☐ Visit the Thrift Store
- ☐ Try drop-in sports
- ☐ Check out the Art Gallery
- ☐ _____
- ☐ _____
- ☐ _____
- ☐ _____
- ☐ _____
- ☐ _____

*Community Outreach Services

**Jasper Employment and Education Centre

Health services and crisis support

Addiction and Mental Health Help Line

1-866-332-2322
www.albertahealthservices.ca

AHS 24 Hour Crisis Line

1-877-303-2642

Alberta Health Services

780-427-1432
www.albertahealthservices.ca

Alberta Health Services Addictions

780-852-6706

Alberta Healthy Living Program

1-877-349-5711
albertahealthyliving.north@ahs.ca

Cottage Medical Clinic

780-852-4885

Health Link – Health Advice 24/7

811
www.albertahealthservices.ca

Kids Help Phone (youth counselling line)

1-800-668-6868
<https://kidshelpphone.ca>

Mental Health Intake Line

1-888-594-0211

Options HIV West Yellowhead

1-877-291-8811
programs@hivoptions.ca

Poison and Drug Information Service

1-800-332-1414
www.albertahealthservices.ca

Public Health Nurse

780-852-6627

Rural Distress Line (suicide prevention)

1-800-232-7288
<https://edmonton.cmha.ca>

Seton Jasper Healthcare Centre

780-852-3344

Victim Support Services

780-740-2227
www.jasper-alberta.ca/p/victim-services

Community and family support

Advocates for Special Kids (ASK)

community@jasper-alberta.ca

Children's Services

780-865-8321
www.alberta.ca/childrens-services.aspx

Community Outreach Services (COS)

780-852-2100
community@jasper-alberta.ca
 Facebook groups:
 Jasper LIFE
 Jasper Settlement Services
 Cos Teens Jasper
 Jasper Parent Page
 Jasper Parents of Elementary School-Age Children
 Jasper Early Childhood Families

Family Violence Info Line

310-1818

Hostelling International

587-870-2395

Jasper Downtown Hostel

780-852-2000
info@downtownhostel.ca
<https://jasperdowntownhostel.ca>

Jasper Food Bank

780-931-5327
jasperfoodbankmanager@gmail.com

Jasper Food Recovery

jasperfoodrecovery@gmail.com
<https://jasperfoodrecovery.wordpress.com>

Jasper United Church Thrift Shop

780-852-4334
www.jasperunitedchurch.com

Yellowhead Emergency Shelter for Women (Hinton)

780-865-4359

Notes

Resources

Financial, education and housing

24hr Debt Stress Line

1-888-294-0076

Alberta Employment Standards

780-427-3731

www.alberta.ca

Alberta Supports (Income Support)

1-877-644-9992

www.alberta.ca/alberta-supports.aspx

Alberta Supports, Hinton Office

780-865-8273

css.nwis@gov.ab.ca

École Desrochers

780-852-1119

<https://dr.centrenord.ab.ca>

Grande Yellowhead Public School Division

780-723-4471

Jasper Elementary School

780-852-4447

<https://jasperelementaryschool.gypsd.ca>

Jasper Employment and Education Centre (JEEC)

780-852-4418

www.jasperemployment.com

Landlord and tenant information

780-427-4088

www.alberta.ca/information-for-landlords-and-tenants.aspx

Service Canada

1-800-206-7218

www.canada.ca

Legal

Dial-A-Law

403-234-9022

www.lawcentralalberta.ca/en/dial-law-calgary-legal-guidance

Edmonton Community Legal Centre

780-702-1725

www.eclc.ca

Legal Aid Alberta

1-866-845-3425

www.legalaid.ab.ca

Municipal Bylaw Directory

780-852-5514

www.jasper-alberta.ca

Parks Canada Warden Service (dispatch)

780-852-6155

Royal Canadian Mounted Police (RCMP)

780-852-4421

Business

Community Futures West Yellowhead (CFWY)

780-865-1224

CFWY@albertacf.com

Jasper Employment and Education Centre (JEEC)

780-852-4418

info@jasperemployment.com

Jasper Park Chamber of Commerce

780-852-4621

admin@jpcc.ca

Tourism Jasper

780-820-1006

info@jasper.travel

Notes

[illegible]

Notes



Evacuation Zones Map



Emergency Plan

We live in evacuation zone: _____

Last updated: _____

The safe exits out of our home and community are:

(Pick several exits for each. Sketch routes if necessary.)

If we have to evacuate, we will meet at:

(Pick a location outside of Jasper and write down the address and directions if needed.)



Pets

If we have to evacuate, this is what we will do with our pets:

Notes:



Health and Contact Information

Name	Health Care #	Phone #



Out-of-Town Emergency Contact

In case we get separated, our out-of-town emergency contact is:
(Pick a person who lives outside Jasper, in case cell phones are down, each family member will call this person so you can find each other.)

Name: _____

Phone: _____ Relationship: _____



Children: Guardian or Emergency Contact

If we are not able to pick up our children at school or daycare, our contact is:

(Speak with other parents or family members and arrange this in advance. Make sure you provide this information to the school or daycare.)

Name: _____

Phone: _____ Relationship: _____



Evacuation Alert

An Evacuation Alert tells people to prepare for an evacuation. If you are ready to go and can evacuate early, please do so.

Evacuation Order

An Evacuation Order tells people to evacuate immediately. This may happen when there is little or no time to notify or following an Evacuation Alert.

Get a Kit

Put together an emergency go-kit and keep it somewhere easy to get if you have to evacuate. Keep your kit in a bag or tub and keep it light enough to be able to lift into your car. Keep enough gas in your tank to make it out at all times.

Things to take at the last minute:

- ☐ Glasses and contacts
- ☐ Medications
- ☐ Car Keys
- ☐ Cellphone and charger
- ☐ Wallet - ID, credit card, cash

Things to put in your emergency go-kit:

- ☐ Prescription record from your pharmacist
- ☐ Important documents (birth certificate, passport, insurance/bank records)
- ☐ First aid kit
- ☐ Extra set of car keys
- ☐ Battery-powered radio, extra batteries or a wind up radio
- ☐ Flashlights for each person
- ☐ Change of clothes for each person including warm clothes (hat, mittens)
- ☐ Six litres of water per person (include small bottles)
- ☐ Three-day supply of non-perishable food per person
- ☐ Pet food and water
- ☐ Copy of your emergency plan, include emergency contact numbers

Home Evacuation Due to Wildfire - Checklist

If time allows, follow these steps to protect your home from wildfire before an evacuation.

Inside the house:

- ☐ Remove window shades and curtains
- ☐ Move furniture away from windows and doors (if fire is a threat)
- ☐ Shut off gas at the meter and turn off pilot lights
- ☐ Shut off air conditioning
- ☐ Close metal shutters if you have them
- ☐ Shut all windows and doors, and lock the door when you leave

Outside the house:

- ☐ Turn off propane tanks
- ☐ Move propane barbecues away from buildings
- ☐ Move patio furniture away from building or put inside
- ☐ Don't leave sprinklers on or water running
- ☐ Connect garden hoses for use by firefighters
- ☐ Turn exterior lights on

Notes:



Jasper Community Map

	Information Centre		Bank		Pharmacy		Toboggan Hill
	Public Washroom		Recycling Centre		Free Wifi		Bike Park
	Hospital		Public Parking		Public Phone		Landmark building
			Grocery Store		Water Refill Station		Easy Trail
			Convenience Store		Playground		Moderate Trail
					Ice Skating		Not Rated



780-852-2100
community@jasper-alberta.ca
jasper-alberta.ca

We created this guide using plain language and design. Simple language and clear design make it easy to read and understand.

How can we make this guide better?
Visit our website to share your ideas.

