



Policy Title: SERVICE STANDARDS

Policy # F-009

Effective Date: February 7, 2012

Date adopted by Council: February 7, 2012

POLICY

The Municipality of Jasper shall provide the highest level of service possible with the resources available.

The *Jasper Town Vision Statement* states:

- Residents value and promote quality services;
- Residents value and promote environmental integrity;
- Jasper offers accessible services;
- Jasper offers a safe and supportive living environment; and
- Municipal taxes are fair, equitable and affordable, and are comparable to costs in similar-sized communities.

The levels of service described in the Administrative Procedures are the service levels that residents and visitors should expect to receive from the Municipality of Jasper. Over time, the attached Administrative Procedures will be expanded to address those municipal services and operations for which Council determines it is practical and meaningful to establish service standards.